



**Buckinghamshire County Council**  
**Select Committee**  
Finance, Performance and Resources

**Date:** Tuesday 28 June 2016  
**Time:** 10.00 am (pre-meeting for Members at 9.30am)  
**Venue:** Mezzanine Room 2, County Hall, Aylesbury

**AGENDA**

**9.30 am Pre-meeting Discussion**

This session is for members of the Committee only. It is to allow the members time to discuss lines of questioning, areas for discussion and what needs to be achieved during the meeting.

**10.00 am Formal Meeting Begins**

<b>Agenda Item</b>	<b>Time</b>	<b>Page No</b>
<b>1 APOLOGIES FOR ABSENCE/CHANGES IN MEMBERSHIP</b>	<b>10.00am</b>	
<b>2 DECLARATIONS OF INTEREST</b> To disclose any Personal or Disclosable Pecuniary Interests		
<b>3 MINUTES</b> To agree the Minutes of the Meeting held on Tuesday 3 May 2016 and the Minutes of the Special Meeting held on Tuesday 7 June 2016.		<b>7 - 12</b>



#### 4 PUBLIC QUESTIONS

Public Questions is an opportunity for people who live, work or study in the county to put a question to a Scrutiny Committee about any issue that has an impact on their local community or the county as a whole.

Members of public, who have given prior notice, will be invited to put their question in person.

The Cabinet Member and responsible officers will then be invited to respond.

Further information and details on how to register can be found through the following link:-

<http://www.buckscc.gov.uk/about-your-council/scrutiny/getting-involved/>

#### 5 CHAIRMAN'S REPORT

10.15am

For the Chairman of the Committee to provide an update to the Committee on recent scrutiny related activity.

#### 6 RENT-IN-ADVANCE - RECOMMENDATION MONITORING

10.20am

13 - 16

For Members to receive a 6 month update on the progress of the recommendations made in the Rent-in-Advance Inquiry report which went to Cabinet in November 2015 and to assign a RAG status to each recommendation.

##### Attendees:

Martin Phillips, Cabinet Member for Community Engagement  
Richard Ambrose, Director of Assurance  
Janice Moore, Assessments and Welfare Benefits Team Leader  
Anna Colonnese, Local Emergency Support Co-ordinator

##### Attachments:

Table showing progress on the recommendations.

#### 7 CHILDREN'S SERVICES - BUDGET SAVINGS MONITORING

10.40am

17 - 22

For Members to receive a progress review on the budget savings which were part of the Medium Term Financial Plan (MTP) process this year with further information on a number of specific budget saving projects.

##### Attendees:

Lin Hazell, Cabinet Member for Children's Services

David Johnston, Managing Director, Children's Social Care  
John Huskinson, Finance Director

**Attachments:**

Budget savings monitoring report

**8 EDUCATION & SKILLS - BUDGET SAVINGS MONITORING 11.20am 23 - 26**

For Members to receive a progress review on the budget savings which were part of the Medium Term Financial Plan (MTP) process this year with further information on a number of specific budget saving projects.

**Attendees:**

Zahir Mohammed, Cabinet Member for Education & Skills  
David Johnston, Managing Director, Children's Social Care  
Nick Wilson, Service Director, Education  
John Huskinson, Finance Director

**Attachments:**

Budget savings monitoring report

**9 Q4 PERFORMANCE AND RISK REPORT 12noon 27 - 102**

The reason for this item is for Select Committee Members to note and question the Cabinet Member for Finance & Resources on the Council's Service Performance. Cabinet considers performance reports quarterly and the papers attached for the Select Committee are a copy of the balanced performance scorecard and joint budget monitoring report quarter 4 which was presented to Cabinet on 23 May 2016.

**Attendees:**

John Chilver, Cabinet Member for Resources

**Attachments:**

Balanced performance scorecard and joint Budget monitoring report – Quarter 4 and End of year 2015/16 with relevant appendices.

**10 COMMITTEE WORK PROGRAMME 12.10pm 103 - 106**

To consider and agree the Finance, Performance and Resources Select Committee Work Programme.

**Proposed agenda items for September meeting (to be agreed)**

- a. Property update – report back on the latest review by Carter Jonas
- b. Update on the delivery of the Council's training programme and skills gap report
- c. Business Services Plus – progress report on delivering outcomes from the business plan, including an update on recruitment agencies
- d. Budget Scrutiny – 6 month recommendation monitoring
- e. Q1 performance results
- f. Green Park update (exempt session)

## 11 DATE AND TIME OF NEXT MEETING

12.45pm

The next meeting is due to take place on Tuesday 13 September 2015 at 10am in Mezz Room 2, County Hall, Aylesbury.

### Purpose of the committee

The role of the Finance, Performance and Resources Select Committee is to hold decision-makers to account for improving outcomes and services for Buckinghamshire.

It shall have the power to scrutinise all issues in relation to the Council's strategic performance, financial management and corporate issues. This will include all areas under the remit of the Council's Headquarters and Business Services Plus (Business Unit). This includes, but not exclusively, responsibility for scrutinising issues in relation to:

- The Strategic Plan and Medium Term Financial Plan
- HQ Assurance responsibilities—including scrutiny of the strategic oversight of capital
- HQ Strategy & Policy responsibilities—including the strategic commissioning of Council resources.
- HQ Enterprise—including the commissioning of services from Business Services Plus such as legal services; and ICT; and the Council's strategic approach to communications and customers.
- The overall effectiveness of the scrutiny function
- Strategic alliances and partnerships with others externally—nationally, regionally and locally.

*By convention the Chairmen of the other Select Committees are invited to participate in the annual budget scrutiny inquiry, whereby the Executive's draft budget is automatically referred for scrutiny as part of the annual budget setting process.*

### Webcasting notice

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If you have any queries regarding this, please contact Member Services on 01296 382876.

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*For further information please contact:* Liz Wheaton on 01296 383856; Email [ewheaton@buckscc.gov.uk](mailto:ewheaton@buckscc.gov.uk)

### **Members**

Mr W Chapple OBE (C)  
Mr D Dhillon  
Ms N Glover  
Mr S Lambert

Mr D Martin  
Mr D Shakespeare OBE (VC)  
Mr A Stevens  
Vacancy





**Buckinghamshire County Council**  
**Select Committee**  
Finance, Performance and Resources

# Minutes

## *FINANCE, PERFORMANCE AND RESOURCES SELECT COMMITTEE*

**MINUTES OF THE FINANCE, PERFORMANCE AND RESOURCES SELECT COMMITTEE HELD ON TUESDAY 3 MAY 2016, IN MEZZANINE ROOM 2, COUNTY HALL, AYLESBURY, COMMENCING AT 10.05 AM AND CONCLUDING AT 12.30 PM.**

This meeting was webcast. To review the detailed discussions that took place please see the webcast which can be found at: <http://www.buckscc.public-i.tv/core/portal/home>  
The webcasts are retained on this website for 6 months. Recordings of any previous meetings beyond this can be requested (contact: [democracy@buckscc.gov.uk](mailto:democracy@buckscc.gov.uk))

### **MEMBERS PRESENT**

Mr W Bendyshe-Brown, Mr W Chapple OBE (Vice-Chairman), Mr D Martin, Mr B Roberts (Chairman), Mr D Shakespeare OBE and Mr A Stevens

### **OTHERS IN ATTENDANCE**

Mr C Adams, Mr J Chilver, Mr R Drew, Mr N Henstock, Mr J Huskinson, Ms F Mills, Dr J Nethercoat, Ms J West and Mrs E Wheaton

### **1 APOLOGIES FOR ABSENCE/CHANGES IN MEMBERSHIP**

Apologies were received from Mr Steven Lambert.

Ms Ruth Vigor-Hedderly had replaced Mr David Schofield on the Committee.

### **2 DECLARATIONS OF INTEREST**

Mr Bill Chapple declared an interest in item 7 as he was a Trustee of Green Park.

### **3 MINUTES**

The minutes of the meeting held on Tuesday 8 March 2016 were agreed as a correct record.



INVESTOR IN PEOPLE



#### 4 PUBLIC QUESTIONS

There were no public questions.

#### 5 CHAIRMAN'S REPORT

The Chairman reported that the recommendations which were accepted as part of the Budget Scrutiny process this year were currently being worked on and developed by the Service Areas.

#### 6 ORGANISATIONAL DEVELOPMENT SHARED SERVICE WITH HARROW

[Mr Chris Adams joined the meeting at 10.25am]

The Chairman welcomed Mr John Chilver, Cabinet Member for Resources and Ms Frances Mills, Head of People and Organisational Development.

The following main points were made during their presentation and the discussion:

- The OD Shared Service started in March 2015 and continued to deliver around £50k of savings. Buckinghamshire County Council entered into an inter-authority agreement with Harrow Council to deliver Organisational Development services across the two authorities.
- As a result of restructuring their services, Harrow did not have an OD department so the shared service meant that both authorities could maintain personnel both in Buckinghamshire and in Harrow. The feedback from senior managers at Harrow had been very positive.
- The OD team was reported as being a high performing team as demonstrated by its recent success in winning the contract to provide OD services to the London Borough of Waltham Forest. The Council's Commercial team provided advice to the OD team in putting together the winning bid.
- Ms Mills described how the officers spent time at Harrow before the contract started to understand the needs of the authority and build relationships with the key stakeholders. She felt that the team had gone the "extra mile" to establish their reputation and to demonstrate a "can do" approach from the outset.
- Both authorities had learnt from each other and a good platform for future shared services with Harrow had been established.
- A Member asked whether the savings made through the shared service represented value for money as £50k, whilst very welcomed savings, were not significant in terms of the larger financial challenges facing the Council. The Cabinet Member responded by saying that the £50k did not include additional income (ie. the money being made through the new contract with Waltham Forest). He went on to say that the savings in the MTP for the whole shared service project (OD, Legal and HR) were £1m.
- A Member asked for a report at a future meeting detailing the savings and the benefits around the shared service project.

#### **ACTION: Cabinet Member for Resources**

- The Cabinet Member confirmed that the Shared Legal Service and Shared HR Service would be commencing in June with each having its own separate inter-authority agreement. A Deputy Monitoring Officer would be retained at Buckinghamshire County Council.
- A Member asked if the Business Cases for each Shared Service was available. Ms Mills confirmed that the OD business case was available.



The Chairman thanked the Cabinet Member and Ms Mills for their time and invited them to a future meeting with officers from the other Shared Services so that an in-depth review of all the projects could be undertaken.

## **SEE PAPERS AND WEBCAST FOR FULL CONTENT**

### **7 CAPITAL INVESTMENT PROGRAMME FOR GREEN PARK**

This item was moved into the exempt session due to the commercially sensitive information which was circulated to Committee Members in advance of the meeting.

### **8 COMMITTEE WORK PROGRAMME**

Members noted the work programme and two additional items which would be discussed at the June meeting – the Children’s Services budget savings monitoring and Education & Skills budget savings monitoring.

### **9 INQUIRY SCOPE**

Committee Members discussed and agreed the Income Generation scope. The Inquiry would commence in June with evidence sessions taking place throughout June and July.

[Mr C Adams left the meeting at 10.36am]

### **10 DATE AND TIME OF NEXT MEETING**

Tuesday 28 June 2016 at 10am in Mezzanine Room 2, County Hall, Aylesbury.

### **11 EXCLUSION OF THE PRESS AND PUBLIC**

#### **RESOLVED**

**That the press and public be excluded for the following item which is exempt by virtue of Paragraph 3 of Part 1 of Schedule 12a of the Local Government Act 1972 because it contains information relating to the financial or business affairs of any particular person (including the authority holding that information)**

#### **(i) CAPITAL INVESTMENT PROGRAMME FOR GREEN PARK**

This item was moved into the exempt session due to the commercially sensitive information which was circulated to Committee Members in advance of the meeting.

[Mr B Chapple took no part in this item as he had declared an interest]

### **12 AGRICULTURAL ESTATES**

Committee Members received the report from the Estates Officer and asked a number of questions about the recent review of the Council’s Agricultural Estates review.

**CHAIRMAN**





**Buckinghamshire County Council**  
**Select Committee**  
 Finance, Performance and Resources

# Minutes

## *FINANCE, PERFORMANCE AND RESOURCES SELECT COMMITTEE*

**MINUTES OF THE FINANCE, PERFORMANCE AND RESOURCES SELECT COMMITTEE  
HELD ON TUESDAY 7 JUNE 2016, IN MEZZANINE ROOM 2, COUNTY HALL,  
AYLESBURY, COMMENCING AT 1.30 PM AND CONCLUDING AT 1.35 PM.**

This meeting was webcast. To review the detailed discussions that took place please see the webcast which can be found at: <http://www.buckscc.public-i.tv/core/portal/home>  
 The webcasts are retained on this website for 6 months. Recordings of any previous meetings beyond this can be requested (contact: [democracy@buckscc.gov.uk](mailto:democracy@buckscc.gov.uk))

### **MEMBERS PRESENT**

Mr W Chapple OBE, Ms N Glover, Mr D Martin and Mr D Shakespeare OBE

### **OTHERS IN ATTENDANCE**

Mrs E Wheaton

### **1 APOLOGIES FOR ABSENCE**

Apologies were received from Mr D Dhillon and Mr D Schofield.

### **2 ELECTION OF CHAIRMAN**

#### **RESOLVED**

**That Mr B Chapple OBE be elected Chairman for the Finance Performance and Resources Select Committee for the ensuing year.**

### **3 APPOINTMENT OF VICE-CHAIRMAN**

#### **RESOLVED**

**That Mr D Shakespeare OBE be appointed Vice Chairman for the Finance Performance and Resources Committee for the ensuing year.**

### **4 DATE OF NEXT MEETING**



The next meeting is due to take place on Tuesday 28 June 2016 at 10am, County Hall, Aylesbury.

**CHAIRMAN**

**Scrutiny Inquiry Progress Update on Recommendations for  
Rent-in-Advance Inquiry  
Interim Progress Report (6 months on)**

**Select Committee Inquiry Report Completion Date:** Went to Cabinet on 9 November 2015

**Date of this update:** June 2016

**Lead Officers responsible for this response:** Richard Ambrose, Janice Moore and Anna Colonnese

**Cabinet Member that has signed-off this update:** Martin Phillips, Cabinet Member for Community Engagement





Accepted Recommendations	Original Response and Actions	Progress Update	Committee Assessment of Progress (RAG status)
<p><i>1. For the County Council to lead in developing a collaborative solution with relevant partner agencies and District Councils along similar lines to the Response model to meet the housing needs of people in Buckinghamshire who have high-level complex needs.</i></p>	<p>Yes</p> <p>The Communities team is exploring piloting the Response style model with five housing units for repeat offenders on probation or court order, linked to an integrated offender management scheme.</p> <p>This group have high level complex needs, including barriers to accessing appropriate housing.</p> <p>Communities' intention is to let a two year contract in April 2016 to test the model, during which time the roll out of a larger scheme covering a wider</p>	<p>Responsible officer – Lee Scafton</p>	

	<p>range of CHASC service users with complex needs will be investigated.</p> <p>The project is dependent on securing part funding from the Police and Crime Commissioner.</p>		
<p><b>2:</b> <i>That the County Council runs its own pilot scheme with the Credit Unions (M4Money and Swan Credit Union) to provide a rent-in-advance loan scheme. A suggested sum of at least £30k evenly split between M4Money and Swan Credit Union would help approximately 60 people to secure a private tenancy across the county with the potential to help more people as the loan is repaid and the money is recycled. This would be delivered through a Service Level Agreement and only for people who have been referred to them by the nominated</i></p>	<p>Yes</p> <p>BCC takes forward discussions with M4Money and Swan Credit Union to establish a countywide emergency loan fund of £50k through a subordinated loan from BCC.</p>	<p>Responsible officers – Richard Ambrose, Janice Moore and Anna Colonnese</p> <p>After further research, it has been agreed that the original £30k be offered for the rent in advance scheme to the Credit Union by way of a <b>conditional grant</b> instead of a subordinate loan.</p> <p>Conditional in that this is ring-fenced monies specifically for Rent in Advance applications from the District Councils/Homeless Organisations in the Buckinghamshire area, as they will act as the referring agents.</p> <p>This would be delivered through a Service Level Agreement and only for people who have been referred to them by the nominated partner agencies following a successful financial assessment.</p> <p><i>Legal to assist with terms and conditions.</i></p>	

<p><i>partner agencies following a successful financial assessment. This would enable the partner agencies to support more people who are eligible for assistance with securing a privately rented property.</i></p>			
<p><b>3:</b> <i>That the current model for administering local emergency support is reviewed to explore different ways of commissioning the services so that the maximum amount of money is made available to help those most vulnerable people, thereby reducing the costs associated with administering the scheme.</i></p>	<p>Yes</p> <p>Feasibility report to explore key issues and to develop recommendations for the most effective way to provide the service. Issues include:</p> <ul style="list-style-type: none"> <li>- The distribution of funds, to ensure equitable access to the scheme across Buckinghamshire;</li> <li>- The overheads associated with managing the scheme, and how these will be met in a cost effective and sustainable way;</li> <li>- The criteria informing the financial assessment, how assessments will be carried and by who;</li> </ul>	<p>Responsible officer – Lloyd Jefferies</p> <p>Work in progress</p>	

	The feasibility study will be completed by end March 2016.		
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*RAG Status Guidance (For the Select Committee's Assessment)*

	<i>Recommendation implemented to the satisfaction of the committee.</i>		<i>Committee have concerns the recommendation may not be fully delivered to its satisfaction</i>
	<i>Recommendation on track to be completed to the satisfaction of the committee.</i>		<i>Committee consider the recommendation to have not been delivered/implemented</i>





## Report to the Finance, Performance and Resources Select Committee

<b>Title:</b>	Children's Services - Budget Savings monitoring
<b>Committee date:</b>	Tuesday 28 June 2016
<b>Author:</b>	David Johnston
<b>Contact officer:</b>	John Huskinson, 01296 382384, <a href="mailto:jhuskinson@buckscc.gov.uk">jhuskinson@buckscc.gov.uk</a>
<b>Cabinet Member sign-off:</b>	Lin Hazell

### Purpose of Agenda Item

*The Chairman of the Finance, Performance and Resources Select Committee invite us to attend the Select Committee meeting on Tuesday 28 June to:*

- 1. Provide a progress review on the budget savings which were part of the Medium Term Financial Plan (MTP) process this year.*
- 2. The Committee would like to hear specifically about the current agency staffing levels within Children's Services, specifically within the First Response team where it was virtually 100% run by agency staff at the time of the Budget Inquiry.*
- 3. The Committee would also like to receive an update on the numbers of unaccompanied asylum seekers in Buckinghamshire and a detailed financial breakdown on the costs associated with supporting them – how much of these costs are met by the Government?*
- 4. The final two areas where the Committee would be interested in receiving an update are around the options appraisal for the Fostering and Adoption service and*
- 5. The plans to reduce the support for short breaks for disabled children and their families.*

*The information request has been provided in the report below.*

### Background

*The MTP proposals were agreed by the Council in February 2016.*

### Key issues

- Demand is still high and the cost of every Child looked after is very significant. Despite some success in reducing children in placements, there are pressures on care cost budgets.*
- The staffing resource needed to manage demand is also high and even though agency numbers are reducing, there are still a significant number expecting to cost nearly £6m in 2016/17.*

### Next steps

*Any emerging pressures and mitigating actions will be reported to Cabinet in July.*

## 1 - MTP overview

The MTP savings agreed for Children's Services were as follows:

Service	Activity	MTP Reason	Description	2016/17 £,000	2017/18 £,000	2018/19 £,000	2019/20 £,000
LA Care Services	LA Care Services	Service Efficiency	Fostering - Review of delivery model	(8)	(8)	(8)	(8)
LA Children in Care	LA Children in Care	Additional Income	Bidding for external funding to support some children in further education.	(25)	(25)	(25)	(25)
LA Children in Need	LA Children in Need	Service Reduction	Continuation of new process and controls over s17 support	(100)	(100)	(100)	(100)
LA Prevention & Commissioning	LA Prevention & Commissioning	Service Efficiency	Use of a social impact bond (SIB) to create a multi-systemic therapy service.	0	0	(312)	(312)
LA Prevention & Commissioning	LA Prevention & Commissioning	Service Efficiency	Step down from residential care by moving children who are aged under 14 from children's homes into a family setting.	0	(610)	(1,120)	(1,120)
LA Prevention & Commissioning	LA Prevention & Commissioning	Service Efficiency	Regional commission supported living for vulnerable young people	(620)	(620)	(620)	(620)
LA Prevention & Commissioning	LA Prevention & Commissioning	Service Efficiency	Reduce the unit cost of residential care packages through jointly commissioning with other Local Authorities.	0	0	(150)	(150)
LA Prevention & Commissioning	LA Prevention & Commissioning	Service Reduction	Deliver transition support for children moving into adulthood (and adult services possibly) in a different way	(50)	(50)	(50)	(50)
LA Prevention & Commissioning	LA Prevention & Commissioning	Service Reduction	Reduced support for short breaks for disabled children and their families.	(187)	(300)	(300)	(300)
CYP Children's (LA) Unallocated Budget	Childrens S Care & Learning Tran Saving	Service Efficiency	Allocation of Future Shape Savings	(527)	(736)	(736)	(736)
LA Management & Overheads	LA Management & Overheads	Service Efficiency	Youth Offending - Efficiencies and savings	0	(50)	(50)	(50)

- Against these all are on track to be delivered in full apart from Future Shape savings (highlighted orange)
- Future shape savings were based on delivery of digital savings of £164k in 2016/17 however the Business Unit is awaiting the appointment of a Digital lead for the Business Unit so this work is delayed. Whilst there have been a significant number of changes in the Business Unit establishment, the overall saving has not fully been delivered yet.

## **2 - Social Care staffing update**

### **Staffing in Contact , Mash and Assessment**

#### **Assessment teams 35% agency reducing to 24%**

<b>Posts</b>	<b>Team</b>				<b>Notes</b>
	<b>Chilterns</b>	<b>Wycombe</b>	<b>Aylesbury</b>	<b>Total</b>	
Social workers	7 (2 agency)	9 (5 agency)	9 (5 agency)	25 (12)	Reducing to 8 by early July
Assessed and Supported Year in Employment (ASYE)	1	1	1	3	Newly qualified Social Workers
Team Managers	1	1	1	3	
Assistant Team Manager	1	1	1	3	
Total	10 (2)	12 (5)	12 (5)	34 (12)	

#### **MASH - 29% agency reducing to 15%**

- Permanent Team Manager started 7<sup>th</sup> June 2016
- Agency ATM interviewed and offered permanent position end of May 2016
- Two permanent ATM's in post, one due to leave on June 2016.
- Four permanent social workers in post (one currently on maternity leave – agency worker cover in place).
- One agency social workers in post.
- Six permanent Contact and Referral Officers (CARO) in post
- One agency CARO in post – offered and accepted permanent post start date 13<sup>th</sup> June.
- 2 permanent CARO's interviewed on 20<sup>th</sup> April offered permanent posts, one due to commence on 20<sup>th</sup> June, start date for second worker to be confirmed.

### **3 - Unaccompanied asylum seeker children update**

#### **National Context**

Immigration minister James Brokenshire has confirmed that a new scheme for resettling unaccompanied children across the country will be introduced from July 2016 to relieve pressure on the so-called “gateway authorities” such as Kent County Council who currently have in excess of 1000 UASC .

In addition, there has been a further announcement of plans to resettle a further 3,000 children from the Middle East and Africa, who are at risk of abuse and exploitation, over the next four years.

Full details of both schemes are yet to be confirmed, but enhance Home Office Funding that has been available to Councils who have volunteered to support Kent of £41,610 per year for under-16s and £33,215 for 16- and 17-year-olds will end in July.

The increase in children nationally will place a significant strain on the provision of appropriate placements for children, with an increase in demand it is anticipated that there will be a further increase in costs of placements.

#### **Local Context**

Currently Buckinghamshire County Council has 19 Unaccompanied Asylum Seeking Children (UASC) out of a total population of 463 children in care. One of the children will be 18 this year.

13 of these children are placed in foster care at a cost of £810 per week (£42,235 per year) and 6 in supported lodgings because of their age and particular needs at a cost of £756 per week (£39,420 per year).

Funding currently is based on £95 per day (£665 per week or £34,657 per year) for under 16s and £71 per day (£497 per week or £25,915 per year) for 16 & 17 year olds). Clearly this is substantially less than the current cost of care.

We had income from the Home Office of £541,721 in 2015-16 and £561,053 in 2014-15 to offset most of our costs.

Availability of placements for children continues to be a real challenge, with little choice and 42 % of our children are currently placed out of County. This increases the child’s vulnerability and the costs to the Local Authority.

Although placement costs per se have not increased, the additional funding of supporting the needs of children in care as required by the provider such as providing therapeutic support, particularly in residential care has increased.

In preparation for the dispersal of UASC, a cross partnership plan will need to be developed to ensure that the children’s ages and needs can be appropriately assessed and met.

## **4 - Fostering and Adoption update**

### **Fostering Service**

- a. *In October 2015 the main independent fostering providers were invited to a conference on the future of fostering in Buckinghamshire.*
- b. *There is a significant shortfall in the number of foster carers in Buckinghamshire, this is both in the private and public sectors.*
- c. *Buckinghamshire's fostering service recruited more foster carers in the past year than all the IFAs in Bucks.*
- d. *An improvement partner from an external expert is being tendered for. This tender closes on 17th June. This will assist us in developing a stronger fostering offer.*
- e. *The innovations team is working alongside the head of service to consider future options for the service. This will be completed in August.*

#### *Key Milestones;*

*August 2016- Innovation Team options appraisal*

*November 2016- fostering service improvement plan signed off*

*February 2017- fostering service improvement plan completed*

*March- review of options appraisal and implementation*

### **Adoption Service**

- a. *The Government's plan is for all councils' adoption services to be undertaken by Regional Adoption Agency.*
- b. *Bucks is in a region with Milton Keynes, Northamptonshire, The Bedford's, Cambridgeshire and Norfolk.*
- c. *The lead is Coram adoption services*
- d. *The directors of the councils are deciding what the form of the agency will take.*
- e. *The aim is that by April 2017 the council has agreed the form of the agency.*

## **5 - Short breaks update**

*The short breaks budgets will meet the savings targets in line with the agreed MTP proposals. These were:*

<b>Service</b>	<b>15/16 Funding</b>	<b>Reduction in funding 16/17</b>	<b>Reduction in funding 17/18</b>	<b>Total</b>
FACT Bucks	£10,000	£5,000	£0	£5,000
Pinpoint database	£5,000	£5,000	£0	£5,000
Community Short Breaks - Action for Children	£816,227 (this is 17/18 tender price)	£28,400	£28,400	£56,800
Residential Short Breaks Action for Children	£1,726,675	£55,000	£67,000	£122,000
Contract Carers	£70,000	£14,000 (6 months saving)	£14,000	£28,000
Early Years Short Breaks Action for Children	£88,000	£0	£3,200	£3,200
Funding to Children with Disabilities for domiciliary care & DP	£310,450	£80,000a	£0	£80,000
	<b>Total</b>	<b>£187,400</b>	<b>£112,600</b>	<b>£300,000</b>



**Buckinghamshire County Council**  
**Select Committee**

Finance, Performance and Resources Select Committee

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## **Report to the Finance, Performance and Resources Select Committee**

**Title:** Education & Skills - Budget Savings monitoring

**Committee date:** Tuesday 28 June 2016

**Author:** David Johnston

**Contact officer:** John Huskinson, 01296 382384,  
[jhuskinson@bucksc.gov.uk](mailto:jhuskinson@bucksc.gov.uk)

**Cabinet Member sign-off:** Zahir Mohammed

### **Purpose of Agenda Item**

*The Chairman of the Finance, Performance and Resources Select Committee invite us to attend the Select Committee meeting on Tuesday 28 June to:*

- 1. Provide a progress review on the budget savings which were part of the Medium Term Financial Plan (MTP) process this year.*
- 2. The Committee would like to hear specifically about the planned expansion of Academies and the impact of the diminished role on the County Council in terms of funding and resources.*
- 3. The Committee would also like to receive an update on the proposed plans for Children's Centres and*
- 4. The development plans for the Duke of Edinburgh programme.*

*The updates requested are set out in the paper below.*

### **Background**

*The MTP proposals were agreed by the Council in February 2016.*

### **Key issues**

- Major pressures in SEND leading to budget challenges*
- Challenges in delivering some savings.*
- Major uncertainty and risk in funding for education in future years.*

### **Next steps**

*Any emerging pressures and mitigating actions will be reported to Cabinet in July.*

## 1 - MTP review

The MTP savings agreed for Education & Skills are as follows:

Service	Activity	MTP Reason	Description	2016/17 £,000	2017/18 £,000	2018/19 £,000	2019/20 £,000
Home to School Transport	Home to School Transport	Additional Income	Home to School Transport - further income	(250)	(250)	(250)	(250)
Home to School Transport	Home to School Transport	Service Efficiency	Home To School Transport - Strategic Review	(945)	(1,221)	(1,221)	(1,221)
LA Children's Partnerships	LA Children's Partnerships	Service Reduction	Delivery of the Family Information Service provision in a different way.	0	(64)	(64)	(64)
LA Fair Access & Youth Provision	LA Fair Access & Youth Provision	Service Efficiency	Cost reductions from the implementation of Adventure Learning Foundation	(40)	(80)	(80)	(80)
LA Fair Access & Youth Provision	LA Fair Access & Youth Provision	Service Reduction	Reduction in Duke of Edinburgh's Award Team and associated support.	(70)	(135)	(135)	(135)
LA Fair Access & Youth Provision	LA Fair Access & Youth Provision	Service Reduction	Reduction to Youth Service ability to consult and involve young people	(100)	(100)	(100)	(100)
LA Learning Trust	LA Learning Trust	Additional Income	Additional Income generation	(97)	(97)	(97)	(97)
LA Learning Trust	LA Learning Trust	Service Efficiency	BLT Grant - contract efficiencies	(88)	(88)	(88)	(88)
LA Learning Trust	LA Learning Trust	Service Reduction	Reduction in non statutory school improvement activities provided by "Buckinghamshire Learning Trust"	(100)	(200)	(300)	(400)
LA Prevention & Commissioning	LA Prevention & Commissioning	Additional Income	Clinical Commission Group Income	(100)	(100)	(100)	(100)
LA Prevention & Commissioning	LA Prevention & Commissioning	Service Efficiency	Staffing efficiencies arising from proposed new model for delivery.	(150)	(250)	(250)	(250)
LA Prevention & Commissioning	LA Prevention & Commissioning	Service Efficiency	A reduction in non statutory activities provided by the "Connexions" service	(1,100)	(1,200)	(1,200)	(1,200)
LA Prevention & Commissioning	LA Prevention & Commissioning	Service Efficiency	Reduction in non statutory activities provided by "children's centre" service	(625)	(1,175)	(1,225)	(1,275)
LA Prevention & Commissioning	LA Prevention & Commissioning	Service Reduction	Commissioning Savings	0	(60)	(60)	(60)
LA Prevention & Commissioning	LA Prevention & Commissioning	Service Reduction	Reduction in Buckinghamshire Youth Counselling contract	0	(70)	(135)	(270)
LA Prevention & Commissioning	LA Prevention & Commissioning	Service Reduction	Reduction in non recurrent non statutory education champions activity.	(70)	(70)	(70)	(70)
LA SEN	LA SEN	Service Efficiency	SEN Demand Review	(180)	(180)	(180)	(180)
Education & Skills LA Unallocated Budget	Education & Skills LA Unallocated Budget	Service Efficiency	Allocation of Future Shape Savings	(485)	(1,706)	(1,706)	(1,706)
LA Management (Learning Skills & Prevention)	LA Management (Learning Skills & Prevention)	Service Efficiency	Staffing Changes	(38)	(118)	(118)	(118)

In the main savings are on track. The exceptions are as follows (highlighted orange):

- Efficiencies relating to staffing and management have not been delivered in full. Commissioning budgets transferred to the CHASC Business Unit and CHASC and CSCL are reviewing options for delivering these, although this is unlikely to fully deliver in 2016/17.
- SEND demand savings have been offset by significant growth in activity driven by the new Education Health & Care Plan, under SEND reform.
- There are pressures on delivering strategic review savings in client transport in full. The TEE Business unit is working closely with Children's to manage these.
- CCG contributions are still under discussion.



## **2- Academies and LA role**

- Forty –six schools, as of April 2016, of Buckinghamshire’s 235 schools have converted to academy status since the introduction of the Academies Act 2010.
- Schools can convert to academy status through two routes. If a school is graded outstanding or good by Ofsted the school can choose to convert to an academy, however if a school is judged to be inadequate by Ofsted the school is forced to convert and must join another sponsoring academy.
- When a school converts through either of the routes described a proportion of the local authorities’ Education Services Grant (ESG) transfers to the new academy to pay for support services and other ancillary costs associated with running the academy as a new legal entity.
- Government policy proposed that all schools convert to academy status by 2020 although this stance has since been softened.

	Converter	Sponsored	Free Schools*	Total and % of all schools
Primary	10	4	1	15 (8%)
Secondary	23	3	2	28 (70%)
All Age	0	1	0	1 (50%)
Special	2	0	0	2 (15%)
Total	35	8	3	46 (18%)

## **3 - Children’s Centres**

At this early stage of the Family Support Review which is the approach established to identify how the future Children’s Centres savings will be achieved we don’t yet have a proposed plan to share. The latest position will be provided to the Committee verbatim.

## **4 - Duke of Edinburgh**

*BCC will cease to hold the DofE operating authority licence for Buckinghamshire by the end of August 2016. We have been working with schools and the DofE regional office to support schools and other providers to transfer to be Directly Licenced . This year we have exceeded our key target for awards completed in upper schools through the Youth Service Completions Team, however moving forward, any school wishing to participate in the DofE award will need to become a directly licenced centre and the Youth Service will be unable to provide support.*



# Buckinghamshire County Council

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## Report to Cabinet

<b>Title:</b>	<b>Balanced Performance Scorecard and Joint Budget Monitoring Report - Quarter 4 and End of Year 2015/16.</b>
<b>Date:</b>	Monday 23 May 2016
<b>Date can be implemented:</b>	Tuesday 31 May 2016
<b>Author:</b>	Cabinet Member for Resources
<b>Contact officer:</b>	Matthew Strevens, Corporate Finance Business Partner 01296 383181 and Marcus Grupp, Business Intelligence and Insight Strategist 01296 383107.
<b>Local members affected:</b>	All
<b>Portfolio areas affected:</b>	All

*For press enquiries concerning this report, please contact the media office on 01296 382444*

### Purpose of this report

This report provides information on four key elements of performance for the Council, covering Finance, Business Improvement, Customer and HR indicators.

An overview of each element appears in the summary below along with a series of summary graphs detailing key information for each quadrant within the Balanced Performance Scorecard – the scorecard can be found at **appendix A**.

The financial information reflects the provisional outturn position in revenue and capital for the 2015-16 financial year.

Business Improvement (Performance Indicators) information informs Cabinet of the progress in achieving the Council's priorities as detailed in the refreshed 2015-17 Strategic Plan agreed at Council on 16<sup>th</sup> July 2015. The performance indicators identified to monitor achievement of the priorities and performance against these indicators is shown in the tables and graphs in **appendix 2** of this report






INVESTOR IN PEOPLE

## Background




This report reflects the provisional outturn position for revenue and capital for the 2015-16 financial year, highlighting the reasons for significant variations.

Non-financial performance is provided based on the latest data available.

As well as narrative information, finance and performance against target is shown visually as follows:

	<b>Green</b>	Performance is on or above target.  (Revenue under spends against budget and overspends up to +0.1% are shown as green) (Capital slippages are shown as green)
	<b>Amber</b>	Performance is below target (+0.1% to +1%) for financial performance (-0.1% to 5%) for non financial performance
	<b>Red</b>	Performance is well below target (worse than +1%) for financial performance (worse than 5%) for non-financial performance

For non-financial performance indicators, arrows also show current performance compared to the last reporting period as follows:

-  Performance getting better,  performance is the same or there are no previous data,  performance is getting worse.

## Summary

### 1. Managing Resources (Finance) – scorecard quadrant 1

#### Revenue budget

The provisional outturn position for Revenue is an overspend of £0.363m. This comprises overspends on portfolio held budgets of £3.405m which is largely offset by an underspend of £3.042m on Corporate Costs and External Financing. The provisional outturn for portfolios reflects the final impact of action plans to address previously reported overspends (£7.5m), the impact of the freeze on non-essential expenditure, and the use of contingency budgets. This provisional outturn is a significant improvement from the Quarter 3 forecast outturn, which was an overspend of £1.7m, which already reflected the majority of the impacts of the action plans and the freeze on non-essential expenditure.

The revenue budgets are summarised in Table 1 of **appendix 1**. The significant variances are detailed in the relevant portfolio tables in **appendix 2**.

## Capital budget

At provisional outturn gross capital expenditure was £82.1m. This represents 83.3% of the released expenditure budget, against a released budget of £98.5m.

There was £6.2m of expenditure budget which remained unreleased in year, on top of the £16.4m of slippage on released expenditure, giving a total slippage of £22.6m.

Capital budgets are summarised in table 2 of **appendix 1**, with further commentary in the relevant portfolio tables in **appendix 2**.

## **2. Business Improvement (Performance Indicators) – scorecard quadrant 2**

During 2015/16 the council achieved its targets across 66% of the performance indicators in this Cabinet report (36 of 54 indicators with set targets). Performance was within five percent of target for 17% of indicators (Amber, 9 indicators) and more than five percent away from target for 17% of indicators (Red, 9 indicators). Note that there were 16 indicators with no target and 12 indicators that could not be reported due to the availability of data.

The performance indicators that are available in the Planning and Environment Portfolio have achieved their target, specifically in the reduction of household waste and county matter planning applications processed in timescales. In the Transportation Portfolio satisfaction with highway condition and maintenance has improved compared to last year, and most indicators reached target.

The majority of performance has reached target in the Leader's Portfolio, specifically in supporting economic development and the number of children and young people not in education, employment or training.

In the Education and Skills Portfolio generally pupils perform well against national averages and most improvement targets were met for pupils in Early Years Foundation Stage.

Performance in the Community Engagement and Public Health Portfolio has reached target in a range of areas including, smokers achieve a quit, weight loss management services, numbers completing drug treatment and those invited to NHS Health Check.

The Health and Wellbeing Portfolio is mostly on target, particularly in admissions to residential care, the proportion of people receiving direct payments and the number of delayed transfers of care from hospital.

We recognise that we have work to do to improve services for vulnerable children and young people following the outcome of the Ofsted Inspection in June 2014. The Council is investing in improving these services and although recent performance has improved this will continue to be a key focus of our work for the next financial year. The priority areas are:

- The leadership, culture, values and behaviour of the partnership ensure good outcomes for children and young people
- Best practice for children is consolidated in all areas of frontline services
- Resources support good practice and improved outcomes for children and young people
- Self-knowledge, informed by listening to and acting on the voice of children and young people, drives improvements

The recent visit from auditors from the Department for Education (November 2015) found that “in many areas of activity, as noted, strong practice and performance exists”. They also did not come across any of the 90 children they reviewed “who had been left in obviously dangerous situations and the thresholds for the various social care interventions are in the right place from the evidence that we saw”.

Performance results are summarised in the pie charts in quadrant 2 of the Corporate Balanced Scorecard for discussion.

Further details of the position of specific indicators, commentary, currently available benchmarking data and previous year outturns can be found in the tables at **appendix 2**.

### **3. Service to customer indicators – scorecard quadrant 3**

A range of indicators showing further information relating to the level of service that customers receive are included in this report based on the information currently available. Further details can be found in **appendix 3** for the specific council services.

### **4. Colleagues, self and partners (HR) indicators – scorecard quadrant 4**

A range of indicators showing further information relating to employees, ‘agency, interims and specialist contractors’ and related costs are included in this report. Further detail by officer portfolio is available in **appendix 4**.

## **Recommendation**

### **Cabinet is asked to**

- 1. Note the provisional outturn position for revenue and capital budgets.**
- 2. Comment on and discuss the overall issues raised in the Corporate Balanced Scorecard.**
- 3. Scrutinise performance data in the report, discuss the areas of significant underperformance and the actions necessary to address such underperformance.**

#### **A. Narrative setting out the reasons for the decision**

A full analysis of the financial outturn, financial performance and non-financial performance for the Council for the financial year 2015/16 is contained in **the attached appendices**.

#### **B. Other options available, and their pros and cons**

None arising directly from this report

#### **C. Resource implications**

Actions resulting from consideration of this report may influence future expenditure in areas of concern/interest

#### **D. Value for Money (VfM) Self Assessment**

All decisions involving finances are scrutinised to ensure that the best value for money is achieved

#### **E. Legal implications**

None arising from this report

**F. Property implications**

None arising from this report

**G. Other implications/issues**

None arising directly from this report

**H. Feedback from consultation, Local Area Forums and Local Member views**

This reports delivery against the refreshed Strategic Plan 2015-17. The content of the Strategic Plan was agreed at full Council on 16<sup>th</sup> July 2015 and published taking into account views of all local members.

**I. Communication issues**

Quarterly monitoring reports on budget and performance position are published on the Council's website.

**J. Progress Monitoring**

The budget and performance monitoring report is updated on a monthly basis

**K. Review**

Not applicable

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**Background Papers**

Previous monitoring reports

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***Your questions and views***

*If you have any questions about the matters contained in this paper please get in touch with the Contact Officer whose telephone number is given at the head of the paper.*

*If you have any views on this paper that you would like the Cabinet Member to consider, or if you wish to object to the proposed decision, please inform the Member Services Team by 5.00pm on Friday 20 May 2016. This can be done by telephone (to 01296 387969), or e-mail to [democracy@buckscc.gov.uk](mailto:democracy@buckscc.gov.uk)*





## Appendix 1

## 1. Revenue Budget issues.

- 1.1. The revenue budgets are summarised in Table 1 below. The significant variances are detailed in the relevant Portfolio tables that follow.

Table 1 – Summary of Council revenue budget forecast

Portfolio Area	Outturn	Budget	Variance	Variance
	£000	£000	£000	%
Leader	5,679	5,961	(282)	(4.7%)
Community Engagement	10,800	11,333	(533)	(4.7%)
Health and Wellbeing	126,828	124,443	2,385	1.9%
Children's Services	58,285	56,171	2,114	3.8%
Education and Skills	36,482	36,872	(390)	(1.1%)
Resources	23,504	23,182	322	1.4%
Planning and Environment	18,207	18,533	(326)	(1.8%)
Transportation	27,245	27,130	115	0.4%
<b>Subtotal - Portfolios</b>	<b>307,030</b>	<b>303,625</b>	<b>3,405</b>	<b>1.1%</b>
Corporate Costs (Non Portfolio)	(306,668)	(303,626)	(3,042)	1.0%
<b>Overall BCC</b>	<b>362</b>	<b>(1)</b>	<b>363</b>	


## 2. Capital Budget Summary

The capital budgets are summarised in Table 2 below. The significant variances are detailed in the relevant Portfolio tables that follow.


### 2.1

		Budget	Outturn	Variance
		£000	£000	£000
Children's	Expenditure - Released	338	273	(65)
<b>Total Children's</b>		<b>338</b>	<b>273</b>	<b>(65)</b>
Community Engagement	Expenditure - Released	390	166	(224)
	Expenditure - Unreleased	0	0	0
	Funding	(121)	(102)	19
<b>Total Community Engagement</b>		<b>269</b>	<b>64</b>	<b>(205)</b>
Education & Skills	Expenditure - Released	31,759	31,321	(438)
	Expenditure - Unreleased	(31)	0	31
	Funding	(11,556)	(9,282)	2,274
<b>Total Education &amp; Skills</b>		<b>20,172</b>	<b>22,039</b>	<b>1,867</b>
Health & Wellbeing	Expenditure - Released	1,808	1,632	(176)
	Expenditure - Unreleased	3,440	0	(3,440)
	Funding	(58)	(58)	0
<b>Total Health &amp; Wellbeing</b>		<b>5,190</b>	<b>1,574</b>	<b>(3,616)</b>
Leader	Expenditure - Released	12,069	7,938	(4,131)
	Expenditure - Unreleased	2,087	0	(2,087)
	Funding	(11,251)	(5,529)	5,722
<b>Total Leader</b>		<b>2,905</b>	<b>2,409</b>	<b>(496)</b>
Planning & Environment	Expenditure - Released	5,227	1,501	(3,726)
	Expenditure - Unreleased	0	0	0
	Funding	(1,371)	(439)	932
<b>Total Planning &amp; Environment</b>		<b>3,856</b>	<b>1,062</b>	<b>(2,794)</b>
Resources - ICT	Expenditure - Released	2,816	1,447	(1,369)
	Expenditure - Unreleased	582	0	(582)
	Funding	(1,128)	(966)	162
<b>Total Resources - ICT</b>		<b>2,270</b>	<b>481</b>	<b>(1,789)</b>
Resources - Property	Expenditure - Released	5,454	3,921	(1,533)
	Expenditure - Unreleased	108	0	(108)
<b>Total Resources - Property</b>		<b>5,562</b>	<b>3,921</b>	<b>(1,641)</b>
Transportation	Expenditure - Released	38,613	33,853	(4,760)
	Expenditure - Unreleased	10	0	(10)
	Funding	(3,550)	(2,406)	1,144
<b>Total Transportation</b>		<b>35,073</b>	<b>31,447</b>	<b>(3,626)</b>
<b>Grand Total</b>		<b>75,635</b>	<b>63,270</b>	<b>(12,365)</b>
Summary:	Expenditure - Released	98,474	82,052	(16,422)
	Expenditure - Unreleased	6,196	0	(6,196)
	Funding	(29,035)	(18,782)	10,253
		<b>75,635</b>	<b>63,270</b>	<b>(12,365)</b>

## Appendix 2 - Managing Resources (Finance) and business improvement (performance) scorecard quadrants 1 and 2


<p><b>Leader Portfolio.</b></p> <p><b>Cllr. Martin Tett</b></p>	 <p><b>Strategic Plan</b></p>	<p><b>Link to Strategic Plan 2015-17 priorities and results.</b></p> <p><b>Creating Opportunities &amp; Building Self Reliance</b> Key results sought</p> <ul style="list-style-type: none"> <li>Buckinghamshire Residents are skilled and ready for employment</li> </ul> <p><b>Keeping Buckinghamshire Thriving and Attractive</b> Key results sought-</p> <ul style="list-style-type: none"> <li>The creation of more jobs for local people</li> <li>Improved access to high speed broadband</li> </ul>
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### Financial Performance – Leader Portfolio

Type	Budget for year £000	Provisional Outturn £000	Year end Variance		Performance
			£000	%	
<b>REVENUE</b>	5,961	5,679	-282	-4.7%	









#### REVENUE – COMMENTS








The portfolio underspend is largely due to planned actions as part of spend freeze. These are attributable to the non-recruitment to vacant posts, reductions to course and consultancy expenditure, and £63k due to the freeze on expenditure from the Community Leaders funds.


Type	Budget for year £000	Provisional Outturn £000	Year end Variance		Performance
			£000	%	
<b>CAPITAL</b>					
Released	12,069	7,938	-4,131	-34.2%	 slippages
Unreleased	2,087	0	-2,087	-100%	
Income	-11,251	-5,529	5,722	-50.9%	
<b>Total</b>	<b>2,905</b>	<b>2,409</b>	<b>-496</b>	<b>-17.0%</b>	

#### CAPITAL - COMMENTS

Overall slippage of £496k consisting of Waterside North £1,621k, Eastern Link Road / Stocklake Link Road £431k, partially offset by early design and feasibility overspend of £1,487k with overall net £69k overspend across the remaining schemes

Non-Financial Performance – Leader Portfolio											
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest performance	Getting better or worse	Narrative
<b>Buckinghamshire residents are skilled and ready for employment</b>											
1. Decrease the percentage of year 12-14 cohort not in education, employment or training. (NEET)  (Lower percentages are better) (Outcome measure)	3.2% (Nov/Dec /Jan)  (Dept. for Education)	2014/15 (Nov/Dec/Jan)  S. East 4.2% BCC 3.2%	3.2%	2.8%	2.9% Q2 Jul-Sep	2.8% Q3 Oct-Dec	2.3% Q4 Jan-Mar	<b>2.3%</b> Q4 (Interim data)			
2. Decrease the no. of young people whose NEET status is unknown  Lower percentages are better (Outcome measure)	2.4 % (Nov/Dec /Jan)  (Dept. for Education)	2014/15 (Nov/Dec/Jan)  S East 12.5% Bucks 2.4%	Q1 2% Q2 no target Q3 2% Q4 2%	1.9%	13.0% Q2 Jul-Sep	2.4% Q3 Oct-Dec	3.1% Q4 Jan-Mar	<b>3.1%</b> Q4 (Interim data)			Fewer resources in the final part of the year within the Connexions service has made it difficult to reach the target set. Performance is still better than the South East average for last year. Additionally those leaving Bucks are still included in figures until as in education, training or NEET elsewhere.
<b>The creation of more jobs for local people</b>											
3. No. of businesses assisted by Bucks Business First  (Activity/Demand measure)	3329		1750	1410 Q1 Apr-Jun	702 Q2 July-Sep	2019 Q3 Oct-Dec	1306 Q4 Jan-Feb	<b>5437</b> businesses YTD	 Compared to annual target	 (Q3 compared to Q4)	
4. No. of new jobs created by Bucks Business First. (BBF) (Outcome contribution measure)	Q1 9 Q2 343 Q3 413 14/15 724		500 Annual target	54 Q1 Apr-Jun	88 Q2 July-Sep	399 Q3 Oct-Dec	93 Q4 Jan-Feb	<b>634</b> New jobs YTD	 Compared to annual target	 (Q3 compared to Q4)	Delay in EU programme has seen numbers drop, expect to see an increase at the start of the next financial year.

Non-Financial Performance – Leader Portfolio											
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest performance	Getting better or worse	Narrative
5. Percentage of invoices from small & medium providers paid within 10 days. (All portfolios)  (Higher % better)	86.9%		87.0%	89.6% YTD	88.6% YTD	88.6% YTD	88.8% YTD	<b>88.8%</b> YTD	 Compared to annual target		
6. Increase the rate of new businesses registering within Bucks (Higher rates are better)  (Outcome measure)	(2013) 3570 businesses 86.7 per 10,000 residents	(2014) Bucks 89.4 S. East 71.4 GB 67.8 per 10,000 residents	No target set	3720 registering (89.4 per 10,000 residents) (2014)				<b>3720</b> businesses	 Compared to previous yr result		December 2015 published data. Data for this indicator is published in December each year for the previous 12 months. This data published in December 2015 and covers the period Jan-Dec 2014
Survival rate of businesses within Bucks  (Higher percentages are better) (Outcome monitor)	(2013) 46% of firms surviving 5 years or more	(2014) Bucks 43.6% S. East 43.8% GB 41.8%	Monitor only	43.6% of firms surviving 5 years or more (2014)				<b>43.6%</b> Surviving 5 years or more	Monitor only	Compared to 14/15	December 2015 published data Data for this indicator is published in December each year for the previous 5 years. This data published in December 2015 and looks at the % of businesses surviving from 2009 to 2014
7. Decrease the number of businesses ceasing to trade  (Lower rates are better) (Outcome measure)	(2013) 2650 businesses  65 per 10,000 residents.	(2014) Bucks 63.5 S. East 51.2 GB 47.3 per 10,000 residents	No target set	2645 ceasing to trade (63.5 per 10,000 residents)  (2014)				<b>2645</b> businesses	 Compared to previous yr result		Published December 2015. Data for this indicator is published in December each year for the previous 12 months. This data published Dec 15 and covers the period Jan-Dec 2014
Employment in Bucks as a % of the working age group 16 – 64	78.5%	July 14 to June 15  Bucks 78.1% S East 76.4%	Monitor only No target set	78.1% * 12 months July 2014 to June 2015				<b>78.1%</b> 12 months July 2014 to June 2015	No target set		

Non-Financial Performance – Leader Portfolio											
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest performance	Getting better or worse	Narrative
(Higher percentages are better) (Outcome monitor)		England 73.1%								Compared to 14/15	
Claimant count in Buckinghamshire (JSA) 16-64 (Lower is better) (Outcome monitor)	0.9% (2,881 people) March 2015	Bucks 0.8% S East 0.9% England 1.5% November 2015	Monitor only. No target set	2715 people (0.8%) June	2692 people (0.9%) Sept	2510 people (0.8%) Nov	2285 people Feb	<b>2285</b> claimants	No target set	 Compared to 14/15	

Improved access to high speed broadband												
Increase superfast broadband coverage (Outcome monitor)	Key milestone and targets for broadband projects were met.		Key milestone and targets for broadband projects remain on track		Project	Context including start and end date	Project status (high light) including:	Overall Status	Time status	Budget status	Risk status	Resources status
					Bucks-Herts Broadband Project	Delivery of fibre broadband to over 45,000 homes and businesses in Bucks, in partnership with Hertfordshire, Local Enterprise Partnerships, Government and BT. Additional strategic activity taking place in parallel.	Project is circa 90% complete, with more than 40,000 homes and businesses connected to fibre broadband. Rollout due to be completed by March 2016. Contract monitoring due to take place until 2023	● 2	● 2	● 2	● 2	● 2
					Superfast Extension Programme	Superfast Extension Programme - extension to Connected Counties rollout, through further investment by Government, LEPs and	Funding allocated and secured from Government, 3 District Councils and Bucks TV LEP. BT now developing proposals for additional superfast broadband coverage, subject to local evaluation and agreement. Target to push countywide coverage beyond 95%.	● 2	● 2	● 2	● 2	● 2

## Community Engagement & Public Health Portfolio.

**Cllr. Martin Phillips**



**Link to Strategic Plan 2015-17 priorities and results.**

**Creating Opportunities & Building Self Reliance**

Key results sought

- Buckinghamshire communities are supported to help themselves
- Buckinghamshire communities are safe places to live
- Improved health and wellbeing for all of our residents

### Financial Performance – Community Engagement & Public Health Portfolio

Type	Budget for year £000	Provisional Outturn £000	Year end Variance		Performance
			£000	%	
<b>REVENUE</b>	<b>11,333</b>	<b>10,800</b>	<b>-533</b>	<b>-4.7%</b>	
<b>REVENUE – COMMENTS</b>					
Significant elements of the portfolio underspend are as a result of the spend freeze, although a number of small pressures were also experienced in-year. Details of these are shown below;					
<ul style="list-style-type: none"> <li>• £357k underspend on Localities &amp; Community Engagement due to spend freeze and drawdown from reserves for previously commissioned projects completed in the year</li> <li>• £105k underspend on Community Safety largely due to spend freeze on project work</li> <li>• £93k underspend on Chesham Wellbeing Project includes £35k un-cleared invoice from 2014/15</li> <li>• £31k underspend on Library Service largely due to the spend freeze</li> <li>• £27k overspend on Registrars &amp; Coroners Services due to additional Deprivation of Liberties Safeguarding work</li> <li>• £15k overspend on Customer Contact Centre due to delayed delivery of Future Shape / Transformation savings and the recharge of salary costs</li> </ul>					
<b>CAPITAL</b>					
<b>Released</b>	<b>390</b>	<b>166</b>	<b>-224</b>	<b>-57.4%</b>	
<b>Unreleased</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0%</b>	

## Financial Performance – Community Engagement & Public Health Portfolio





Type	Budget for year £000	Provisional Outturn £000	Year end Variance		Performance
			£000	%	
<b>Funding</b>	-121	-102	19	-15.7%	

### CAPITAL - COMMENTS

The slippage on the portfolio's capital projects is as follows;




- £205k underspend - Environmental Controls at Halton Museum due to specification refinements still being worked on
- £19k underspend - Buckingham Library refurbishment – slippage which will be spent in early part of 2016/17

## Non-Financial Performance – Community Engagement and Public Health Portfolio

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final Outturn	Latest performance	Getting better or worse	Narrative
<b>Buckinghamshire communities are supported to help themselves</b>											
1. Number of individual young people accessing community leased BCC youth centres (Higher numbers are best)  (Activity/Demand indicator)	1883 per quarter		1850 per quarter	1901	2361	Data not available at time of reporting	Data not available at time of reporting	Data not available at time of reporting	 Based on Q2		
2. Number of sessions provided for young people at community leased BCC youth centres. (Higher numbers are best)  (Activity/Demand measure)	1562 total Q4 422		Q1 271 Q2 <b>542</b> Q3 813 14/15 1084	318	323 641 YTD	Data not available at time of reporting	Data not available at time of reporting	Data not available at time of reporting	 Based on Q2		






**Non-Financial Performance – Community Engagement and Public Health Portfolio**

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final Outturn	Latest performance	Getting better or worse	Narrative
Number of visitors to community run libraries versus the numbers of visitors to County libraries  (Higher numbers are better)  (Activity/Demand measure)	22% (353,126) community libraries  78% (1,238,994) county libraries		Monitor only. No target set	87,099 (23%) Community Libraries  285,864 (77%) County Libraries  Q1 Apr-Jun	93,841 (25%) Community Libraries  288,897 (75%) County Libraries  Q2 Jul-Sept	52,514 (26%) Community Libraries  149,922 (74%) County Libraries  Q3 Oct-Dec	57,855 (24%) Community Libraries  183,999 (76%) County Libraries  Q4 Jan-Mar	<b>347,305</b> (24%) Community Libraries  <b>1,085,795</b> (76%) County Libraries  YTD	Monitor only No target set	  Compared to 14/15	County library hours were reduced to meet savings targets in June 2015 by an average of 8 hours each, the rough equivalent of 1 day per week.
3 Increase usage of digital online library services. (Downloads of ebooks, eaudio and emagazine)  (Higher numbers are better)  (Activity/Demand measure)	81,220  Q1 19,029		21,250 each quarter  2015/16 85,000	21,932	23,776 Q2 (July-Sept)  45,708 Year to date Apr-Sept	22,076 Q3 Oct-Dec  67,784 Year to date Apr-Dec	21,525 Q4 Jan-Mar  89,242 Year to date Apr-Mar	<b>89,242</b> YTD		  Compared to Q3 to Q4	
4. Increase the percentage of calls resolved at first point of contact (Higher percentages are best)  (Quality measure)	81.7%		Definition of indicator changed.  Target to be set based on new baseline	83.0%	66% Q2 (July-Sept)	75.9% (Q3 Oct-Dec)	73.8% (Q4 Jan-Mar)	<b>73.8%</b> Q4 Jan-Mar  Full year data not available see narrative	No target	Comparison not possible	The method of collecting this data changed mid-year and so full year data is not available.





**Non-Financial Performance – Community Engagement and Public Health Portfolio**

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final Outturn	Latest performance	Getting better or worse	Narrative
5 Decrease in the percentage of people who phoned the Council when they could have used the website  (Activity/Demand measure)	20.5% decrease compared to 13/14  23.3% of people phoned when they could have used the website during 14/15			Data not yet available	Data not available at time of reporting	Data not available at time of reporting	Data not available at time of reporting	Not available see comment	Not target set	No data	There is a new methodology for collecting this data and will be available throughout the next financial year.
<b>Buckinghamshire communities are safe places to live</b>											
Monitor the number of domestic burglaries and the increase or decrease compared to the same period previous year  (Outcome Monitor)	8% reduction		Monitor only No target set	16% Reduction Apr-July 2015 compared to Apr-July 2014	21% Increase 55 more burglaries July-Sep 2015 compared to July-Sep 2014	15% Increase 45 more burglaries Oct-Dec 2015 compared to Oct-Dec 2014	Data not available	Data not available	Monitor only No target set	Increase compared to same quarter last year	Chilterns and South Bucks have seen an increase in burglaries where as other districts have been a decrease.
6 % reduction in re-offending from those on the re-offending programme (Integrated Offender Management)  (Outcome	Waiting final police data		No target set		Data not available at time of reporting						





**Non-Financial Performance – Community Engagement and Public Health Portfolio**

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final Outturn	Latest performance	Getting better or worse	Narrative
contribution measure)											
Number of trading standards contacts (Activity/Demand Monitor)	1252		Monitor only No target set	Full Q1 data not available – see narrative	190 Q2 (July-Sept)	141 Q3 (Oct-Dec)	143 Q4 (Jan-Mar)	<b>663</b> (Apr-Mar) YTD	Monitor only No target set	 Compared to 14/15	Changes to IT systems are affecting the services ability to appropriately report these figures – this will be resolved for 2016/17 reporting.
7 % of trading standards demand resolved for the client  (Higher % are better) (Outcome measure)	80%		Q1 no target Q2 to Q4 80%	Full Q1 data not available – see narrative	53% Q2 (July-Sept)	52% Q3 (Oct-Dec)  YTD 51% (April to Dec)	Data not available	Data not available	Data not available. See narrative		Since the start of the joint service with Surrey, the data collected for this indicator is not of good enough quality for reporting. New indicators which reflect the work of the new joint service and outcomes for residents have been developed for reporting during 2016/17.
8. Improvement in risk category for those clients working with the Independent Domestic Violence Adviser from initial assessment to close of case  (Higher % are best) (Outcome contribution measure)	75.4%		60.0%	72.6% Apr - Jun	77.5% Apr-Sept	75.0% Apr-Dec	74.7% Apr-Mar	<b>74.7%</b>		 (Q3 compared with Q4)	







**Non-Financial Performance – Community Engagement and Public Health Portfolio**

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final Outturn	Latest performance	Getting better or worse	Narrative
<b>Improved health and wellbeing for all of our residents</b>											
<p>9 Percentage of the eligible population* invited to an NHS Health Check</p> <p>* There are 159,356 eligible people in Bucks for invite. (This figure is updated each year)</p> <p>This is a 5 year programme so the annual target is to offer the check to 31,871 people during 2015/16 (i.e. one fifth of the 5 year total) (Higher % are better) (Activity measure)</p>	<p>111.5%* (31,544 people)</p> <p>(22.3% of 5 year eligible population) *</p>	<p><u>2014/15</u></p> <p>Percentage of 2014/15 annual eligible population</p> <p>England 98.4%</p> <p>Thames Valley 98.9%</p> <p>Bucks 111.4%</p>	<p>7968 people each <u>quarter</u></p> <p>(this is 25% of the full year 15/16 annual target of 31,871 people)</p> <p>(23,904 Apr-Dec target)</p>	<p>8636 people invited</p>	<p>7944 people invited</p>	<p><b>8236</b></p> <p>People invited (Oct-Dec)</p> <p><b>24,816</b></p> <p>Year to date</p>	<p>Q4 data due mid May</p>	<p>Final full year data due mid May</p>	<p></p> <p>Based on Q3 result</p>	<p></p>	<p>Performance is based on latest available data to Q3 (Apr-Dec).</p> <p>Q4 and final year data available late May.</p> <p>Further increase in the number of patients invited despite increasing pressure on primary care. Buckinghamshire County Council have constantly been above the national average for this indicator</p>
<p>10 Percentage of people that received an NHS Health Check</p> <p>(Higher % are better)</p> <p>(Outcome measure)</p>	<p>48.2% of the people eligible to be invited (15,214 people)</p>	<p><u>2013/14</u></p> <p>People receiving a check as a % of those invited during the year).</p> <p>England 45%</p> <p>Thames Valley 45%</p> <p>Bucks 45%</p> <p>Quarterly average</p> <p>England 11.25%</p> <p>Thames Valley 11.25%</p>	<p>50% of those offered a health check during the quarter</p>	<p>3673 people received a check</p> <p>42.5% of people offered a check</p>	<p>3853 people received a check</p> <p>48% of people offered a check.</p>	<p><b>3316</b></p> <p>People received a check</p> <p><b>40.2%</b></p> <p>of people offered a check.</p>	<p>Q4 data due mid May</p>	<p>Final outturn not available until mid May</p>	<p></p> <p>Based on Q3 result</p>	<p></p>	<p>Performance is based on latest available data to Q3 Apr-Dec.</p> <p>Q4 and final year data available due late May.</p>

**Non-Financial Performance – Community Engagement and Public Health Portfolio**









Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final Outturn	Latest performance	Getting better or worse	Narrative
11. Percentage of sexual health clients offered an appointment in 48 hours (Demand/timeliness monitor)	100%		98%	100%	100%	<b>99%</b> Q3 Oct-Dec	Q4 data due June	Final outturn not available until June	 Based on Q3 result		
12. Number of current smokers achieving a 4 week quit (Outcome monitor)	1702		1800 450 per quarter	377	320	<b>359</b> Q3 (Oct-Dec)  <b>1056</b> Apr-Dec	Q4 data due July	Final outturn not available until July	 Based on Q3 result		There is a significant decline in smoking quitters in Bucks in 15/16 which is reflected across the country. Nationally the decline is even greater than in Bucks. An audit of the pharmacies and practices has taken place to understand what further can be done to improve quitters, and actions are now being implemented. The Public Health Contract with practices and pharmacies is also being re-procured which should prompt improved engagement. The Buckinghamshire Health Trust Stop Smoking Service is exploring the use of digital technology to improve engagement with residents. Ongoing work is being done in secondary care to improve the number and quality of referrals, particularly with pregnant women. This will also involve exploring what

**Non-Financial Performance – Community Engagement and Public Health Portfolio**

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final Outturn	Latest performance	Getting better or worse	Narrative
											else the NHS can do to improve the number and quality of referrals into this service.
13 Percentage of smokers attempting who achieve a quit (Higher % are better) (Outcome contribution measure)	59%	2013/14 England 51% S East 55%	50%	56%	53%	<b>58%</b> Q3 Oct-Dec	Q4 data due July	Final outturn not available until July	 Based on Q3 result		The high success rate for quitters once they have engaged in the service reflects the quality of the service being delivered, and the impact of some of the new elements of the services that have been introduced offering longer contact hours and different contact methods to provide more flexibility for patients.
14 Percentage of clients attending community weight management services who complete a 12 week attendance who achieve a 5 – 10% weight loss (Higher % are better)	63%		40%	No data	70.7%	<b>78.1%</b> Q3 Oct-Dec	Q4 data due July	Final outturn not available until July	 Based on Q3 result		Over 500 clients have completed a weight management programme between Q1-3. The percentage of clients achieving a weight loss that will benefit their health in the first 3 quarters is significantly higher than 14/15 outcomes.
15 Successful completion of alcohol treatment (Higher numbers are better) (Outcome contribution measure)	49.6% rolling 12 months to March 2015		50.0%	44.8% Rolling 12 months to June 2015	41.9% Rolling 12 months to Sep 2015	<b>39.6%</b> Rolling 12 months to Dec 2015	Q4 data due in May	Final year result due in May	 Based on Q3 result		Jan (41.5%) and Feb 16 (41.9%) data show an improvement & performance to be just above national average (39.0%). The target is not expected to be achieved (stretching target). The Young Peoples services now covers 18-24 year olds for alcohol and non-opiates and since Dec 15 there has been an

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**Non-Financial Performance – Community Engagement and Public Health Portfolio**

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final Outturn	Latest performance	Getting better or worse	Narrative
											improvement plan in place with the two treatment providers (Stars and Open Access services).
16 Successful completion of drug treatment (Higher numbers are better) (Outcome contribution measure)	14.6% Rolling 12 months to March 2015		15.0%	14.6% Rolling 12 months to June 2015	14.4% Rolling 12 months to Sept 2015	15.6% Rolling 12 months to Dec 2015	Q4 data due in May	<b>15.6%</b> Q3 data – rolling 12 months to Dec 2015 is the latest result	 Based on Q3 result		
17 Proportion of drug clients who successfully complete treatment and then re-present within 6 months (Lower % are better) (Quality measure)	6.5%		Less than 16%	9.9%	12.9%	16.0%	Q4 data due in May	<b>16.0%</b> Latest data is Q3	 Based on Q3 result		Very close to target of below 16% (result at 16%)
18 Proportion of alcohol clients who successfully complete treatment and then re-present within 6 months (Lower % are better) (Quality measure)	8.3%		Less than 16%	8.4%	4.4%	6.1%	Q4 data due in May	<b>6.1%</b> Latest data is Q3	 Based on Q3 result		
19 Total footfall of people per year involved with health walks (Higher numbers are better) (Activity/Demand indicator)	32,799 Q1 7,837		7,000 each quarter 28,000 15/16	8,277	8,578	<b>9,233</b> Oct-Dec	Jan-Mar will be reported later in April 2016	Jan-Mar will be reported later in April 2016	 Based on Q3 result		

## Health and Wellbeing Portfolio.

**Cllr. Mike Appleyard**





**Link to Strategic Plan 2015-17 priorities and results.**

### Safeguarding our vulnerable

Key results sought







- Vulnerable adults are safe and protected from harm
- Vulnerable adults are supported to lead independent lives



### Financial Performance – Health & Wellbeing Portfolio







Type	Budget for year £000	Provisional Outturn £000	Year end Variance		Performance
			£000	%	
<b>REVENUE</b>	<b>124,443</b>	<b>126,828</b>	<b>2,385</b>	<b>1.9%</b>	
<b><u>REVENUE – COMMENTS</u></b>					
<p>During the year the portfolio experienced significant budget pressures. An in-year action plan was developed to mitigate these pressures, and in addition the corporate spend freeze was implemented to address the remaining pressures. The key pressures and mitigating actions are detailed below;</p> <ul style="list-style-type: none"> <li>• Learning &amp; Disabilities services reports a £4.4m overspend created by cost pressures in LD Day care, Supported Living, Direct Payments and Residential. This includes £1.2m of actual transport cost and £1.2m of accrued CHC income that was not recoverable.</li> <li>• Older Peoples services report a £2.6m overspend generated by cost pressures in the nursing, Domiciliary care, fairer charging income, and Bucks Care budgets, offset by savings in Day Services.</li> <li>• Commissioning &amp; Service Improvement delivered a £2.2m surplus due to the inclusion of £4m of Care Act grant which was partially offset by £2m of unachievable MTP savings.</li> <li>• £1.4m unbudgeted contribution from the Better Care Fund which is partly offset by £0.3m MTP saving relating to future shape.</li> <li>• £0.7m savings is statutory advocacy</li> <li>• £0.6m savings in nursing and contract costs</li> </ul>					
<b>CAPITAL Released</b>	<b>1,808</b>	<b>1,632</b>	<b>-176</b>	<b>-9.7%</b>	





<b>Financial Performance – Health &amp; Wellbeing Portfolio</b>					
<b>Type</b>	<b>Budget for year £000</b>	<b>Provisional Outturn £000</b>	<b>Year end Variance</b>		<b>Performance</b>
			<b>£000</b>	<b>%</b>	
<b>Unreleased</b>	<b>3,440</b>		<b>-3,440</b>	<b>-100%</b>	
<b>Funding</b>	<b>-58</b>	<b>-58</b>	<b>0</b>	<b>0%</b>	
<b><u>CAPITAL - COMMENTS</u></b>					
£3.4m Day care High Wycombe budget remains unreleased subject to Property Business Case to ASB					

Non Financial Performance – Health & Wellbeing Portfolio											
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest Performance	Getting better or worse	Narrative
<b>Vulnerable adults are supported to lead independent lives</b>											
1 Proportion of adults with learning disabilities who live in their own home or with their family (Higher % are better)  (Outcome measure)	62.8%	14/15 % England 73.3 S East 68.5 Bucks 62.8	65.0%	60.0%	65.1% Sept	63.6% Dec	65.1% Mar	<b>65.1%</b> Mar			
2 Proportion of adults in contact with secondary mental health services who live independently with or without support (Higher % are better)  (Outcome measure)	62.7%	14/15 % England 59.7 S East 51.0 Bucks 62.7	77.7%	No data	78.6% Sept	84% Dec	77.4% Mar	<b>77.4%</b> Mar			Year-end performance is 0.3% below the target set at the beginning of the year. This information is not captured in the Adult Social Care in-house client database and is recorded in the Rio system used by Oxfordshire Health Trust. We have identified data quality problems within the Rio system which are being addressed. Resolving these issues is expected to result in an increase to reported performance.
3 Permanent admissions to residential care. (18-64 yr. old) Per 100,000 of population  Lower figures are better  (Outcome measure)	11.7 per 100,000	14/15 rate per 100,000  England 14.2 S East 13.1 Bucks 11.7	Rate per 100,000  Q1 3.8 Q2 7.5 Q3 11.3 15/16 15.0	1.0 YTD Apr-Jun	3.3 YTD Apr-Sept	4.9 YTD Apr-Dec	12.4 YTD Apr-Mar	<b>12.4</b> YTD Apr-Mar		 Compared to 14/15	


Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest Performance	Getting better or worse	Narrative
Total number of adults (18-64) permanently in residential / Nursing Care  (Outcome/Demand monitor)	397 (31 <sup>st</sup> March 15)		Monitor only. No target set	399 30.6.15	396 Sept	398 Dec	394 Mar	<b>394</b> Mar	Monitor only. No target set	↓  Compared to 14/15	
Number of adults (18-64) permanently admitted in year  (Outcome/Demand monitor)	36 (Apr-Mar)		Monitor only. No target set	9	14 Sept YTD	35 Dec YTD	44 Mar YTD	<b>44</b> Mar YTD	Monitor only No target set	↑  Compared to 14/15	
Number of adults (18-64) leaving residential / Nursing care in year. (Outcome/Demand monitor)	44 (Apr-Mar)		Monitor only. No target set	6	16 Sept YTD	22 Dec YTD	33 Mar YTD	<b>33</b> Mar YTD	Monitor only No target set	↓  Compared to 14/15	
4 Number of people receiving monitored assistive technology (Higher nos. are better) (Prevention matters)  (Demand measure)	4927		Q1 4728 Q2 4986 Q3 5243 15/16 5500	4603	4838 30 <sup>th</sup> Sept	5068 31 <sup>st</sup> Dec	5524 31 <sup>st</sup> March	<b>5524</b> 31 <sup>st</sup> March			
5 Percentage of older people still at home 91 days after hospital discharge. (re-ablement) (Measured for 1 qtr. of the year only) (Higher % are better)	71.1%	14/15 % England 82.1 S East 79.4 Bucks 71.1	75%	Annual data available Q1 16/17					Annual data	Annual data	


(Contribution to outcome measure)											
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest Performance	Getting better or worse	Narrative
6 Number of delayed transfers of care from hospital which are attributable to social care (Rate per 100,000 population) (Lower rates are better) (Quality measure)	0.9	14/15 Rate per 100,000  England 3.7 S East 4.0 Bucks 0.9	Q1 0.5 Q2 1.0 Q3 1.5 <b>15/16 2.0</b>	1.4 YTD Apr-Jun	1.6 Average Apr-Sep	1.5 Average Apr-Dec	1.4 Average Apr-Mar	<b>1.4</b> Average Apr-Mar		 Compared to 14/15	
7 Percentage of Community Based Services users receiving an annual review  (Higher % are better)  (Quality measure)	88.3%		Q1 21.3% Q2 42.5% Q3 63.8% <b>15/16 85%</b>	14.9% YTD Apr-Jun	31.6% YTD Apr-Sep	54.0% YTD Apr-Dec	78.6% YTD Apr-Mar	<b>78.6%</b> YTD		 Compared to 14/15	At the end of the year, we had reviewed 3817 clients out of 4947 who were eligible for review, leaving a shortfall of 388 to hit the target.  Resources have been redirected away from annual reviews to support services to safeguard vulnerable adults, due to the market failure of our providers.  Additionally due to low staffing position particularly in Learning Disability high risk cases have been prioritised and as a result there has been a shortfall in the number of reviews completed.
8 Permanent admissions to residential care. (Older people). Per 100,000 of population (Lower figures are better) (Outcome/demand measure)	565.2 per 100,000 (April-March 2015)	2014/15 Rate per 100,000  England 668.8 S East 678.2 Similar 606.1 Bucks 565.2	Q1 174.3 Q2 348.5 Q3 522.8 <b>15/16 697.0</b>	7.6 YTD Apr-Jun	143.8 YTD Apr-Sep	239.6 YTD Apr-Dec	473.8 YTD Apr-Mar	<b>473.8</b> YTD		 Compared to 14/15	

Total number of Older People permanently in Residential / Nursing care  (Outcome/demand measure)	1205 (March 2015)		Monitor only No targets set	1199 30.6.15	1202 (Sept)	1200 (Dec)	1195 (Mar)	<b>1195</b> 31 <sup>st</sup> March 2016	Monitor only. No target set	↓  Compared to 14/15	
Number of permanent Older People admissions in year  (Outcome/demand measure)	509 (April-March 2015)		Monitor only No targets set	131 YTD Apr-Jun	258 YTD Apr-Sep	442 YTD Apr-Dec	609 YTD Apr-Mar	<b>609</b> YTD	Monitor only. No target set	↑  Compared to 14/15	
9. Proportion of people receiving direct payments (Higher percentages are better) (Quality measure)	30% (April-March 2015)	14/15 % BCC 30.0 England 26.5 S East 28.3	Q1 17.7% Q2 21.8% Q3 25.9% <b>15/16 30%</b>	16.8%	33.5% YTD Apr-Sept	35.1% YTD Apr-Dec	36.8% YTD Apr-Mar	<b>36.8%</b> YTD	★	↗	
<b>Performance Measure.</b>	<b>2014/15 Final</b>	<b>Benchmark</b>	<b>15/16 Target</b>	<b>15/16 Q1 result</b>	<b>15/16 Q2 result</b>	<b>15/16 Q3 result</b>	<b>15/16 Q4 result</b>	<b>15/16 Final outturn</b>	<b>Latest Performance</b>	<b>Getting better or worse</b>	<b>Narrative</b>
<b>Vulnerable Adults are safe and protected from harm</b>											
10 The overall satisfaction of service users and their carers with adult social care services.  (Higher percentages are better)  (Outcome/quality measure)	58.5%	14/15 % clients satisfied  England 64.7 S East 65.6 Bucks 58.5	60%					<b>61%</b> 15/16	★	↗	

11. Percentage of placement service users receiving a review  (Higher percentages are better)  (Quality measure)	85.4%		Q1 21.3% Q2 42.5% Q3 63.8% <b>15/16 85.0%</b>	16.8%	35.2% YTD Apr-Sept	53.5% YTD Apr-Dec	81.3% YTD Apr-Mar	<b>81.3%</b> Apr-Mar		 Compared to 14/15	At the end of the year, we had reviewed 1113 clients out of 1367 who were eligible for review, leaving a shortfall of 49 to hit the target.  Resources have been redirected away from annual reviews to support services to safeguard vulnerable adults, due to the market failure of our providers.  Additionally due to low staffing position particularly in Learning Disability high risk cases have been prioritised and as a result there has been a shortfall in the number of reviews completed.
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Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest Performance	Getting better or worse	Narrative
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Social Care related quality of life  (Result is an average score based on responses to 8 questions in the ASC survey)  (Higher scores are better)  (Outcome monitor)	18.8	14/15 England 19.1 S East 19.4 Bucks 18.8	Monitor Only					<b>18.8</b> 15/16	Monitor Only	 Compared to 14/15	Performance for 2015/16 is maintained at last year's outturn. Overall, we are disappointed for our service users that they have not experienced the level of improvements that we would have wanted them to. However, within this we are pleased that the specific question relating to dignity has improved from 55% to 61% of people reporting that social care services have a positive impact. We have already started work to analyse responses and conduct further research to
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							better understand the issues and challenges faced by our service users. This detailed analysis will inform our approach to delivering care and support services over the coming year and drive improvement where possible.
Proportion of people who use services who say those services make them feel safe & secure (Higher % are better) (Contribution to outcome measure)	75.6%	14/15 % England 84.5 S East 85.5 Bucks 75.6	Monitor only	<b>74%</b> 15/16	Monitor only	 Compared to 14/15	Performance for 2015/16 is comparable with last year's outturn. Overall, we are disappointed for our service users that they have not experienced the level of improvements that we would have wanted them to.  We have already started work to analyse responses and conduct further research to better understand the issues and challenges faced by our service users. This detailed analysis will inform our approach to delivering care and support services over the coming year and drive improvement where possible.

## Children's Services Portfolio.

Cllr. Lin Hazell



[Link to Strategic Plan 2015-17 priorities and results.](#)

**Safeguarding our vulnerable**

Key results sought

- Vulnerable children are safe and protected from harm

### Financial Performance –Children's Services Portfolio




Type	Budget for year £000	Forecast Outturn £000	Year end Variance		Performance
			£000	%	
<b>REVENUE</b>					
Children's Services	56,171	58,285	2,114	3.8%	
<b>CAPITAL</b>					
Released	338	273	-65	-19.2%	
Unreleased					



The portfolio is reporting a £2.1m overspend that has arisen as a result of increases in the number of referrals, increases in both the volume and cost of placement, as well as additional spend on agency staff due to difficulty in recruiting permanent staff.

Children's services hold only a small capital budget. The slippage relates to delays in completing the project at 41 Walton Road.










For Children's Service performance, an overall indicator has been introduced which provides a Red Amber or Green status based on a number of more specific performance measures appearing underneath – thereby increasing the number of measures shown. (The overall higher level indicator is counted in the balanced scorecard.)

Non-Financial Performance – Children's Services Portfolio											
Performance Measure.	2014/15	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final Outturn	Latest performance	Getting better or worse	Narrative
<b>Vulnerable children are safe and protected from harm</b>											
<b>Overall Indicator:- 1 Understanding where either support or appropriate safeguarding interventions are required</b>											For children at the 'front door' of Children's Social Care, there is a similar number of contacts to last year (approximately 4,000 per quarter). The recent audit of 90 children by the Department for Education highlighted that decisions on social care intervention thresholds for children are appropriate.
Number of new contacts each quarter (Demand measure)	Average of 4074 per quarter or 345.6 per 10,000 per quarter  Annual 16294 (1382.2 per 10,000)		Monitor only No target set	3934 Q1 Apr-Jun  330.8 per 10,000 children	3682 Q2 Jul-Sep  309.6 per 10,000 children	4170 Q3 Oct-Dec  350.7 Per 10,000 children	3963 Q4 Oct-Dec  332.7 Per 10,000 children	<b>3938</b> average per quarter or 333.3 per 10,000 children  Annual 2015/16 <b>15749</b> or 1324.5 Per 10,000 children	Monitor only. No target set	  Decrease compared to 14/15	Contacts issues that can be better understood by using information from partners are considered by the Multi-Agency Safeguarding Hub (MASH), where the results of sharing this information has led to 40% of enquiries needing no further action and children not having unnecessary intervention in their lives.
Number of new referrals each quarter (Demand measure for social care)  (Outcome measure for prevention work)	Average of 1284 per quarter or 107.2 per 10,000 per quarter  Annual 5129 (431.3 per 10,000)	2014/15 Rate / 10,000 children:  Eng 548.3 S East 509.0 Similar 373.1 Bucks 431.3  Quarterly rate Eng 137.1 S East 127.3 Bucks 107.8	Monitor only No target set	1357  (114.1 per 10,000 children)	1160 Q2 Jul-Sep  (97.6 per 10,000 children)	2254 Q3 Oct-Dec  189.6 per 10,000 children	2128 Q4 Jan-Mar  179.0 Per 10,000 children	<b>1715</b> average per quarter or 144.2 per 10,000 children  Annual 2015/16 <b>6899</b>	Monitor only. No target set	  Increase compared to 14/15	Referrals have increased as the decision on whether the child meets the social care threshold are more clearly taken at contact stage, and understanding the issues raised is undertaken at referral stage





Non-Financial Performance – Children’s Services Portfolio											
Performance Measure.	2014/15	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final Outturn	Latest performance	Getting better or worse	Narrative
								or 580.2 Per 10,000 children			
1a Percentage of repeat referrals being referred in last year  (Lower % are better) (Quality measure)	27% (1398)	2014/15:  Eng. 24% S East 28% Similar LAs 23% Bucks 27%	23%	23% Q1 Apr-Mar  312 referrals	27% Q2 Jul-Sep  304 referrals	27% Q3 Oct-Dec  609 referrals	28% Q4 Jan-Mar  596 referrals	<b>27%</b> YTD  1841 referrals		 Compared to 14/15	Repeat referrals were high at the beginning of 2014/15, (35% in April), with the current outturn of 27% remaining the same as last year, which is similar to the South East benchmark (28%).  A large proportion of children are re-referred regarding similar issues to their previous referrals, indicating that support services that aim to ensure that families have the most appropriate help and support at the right time are important to address family’s issues and improve performance in this area. The Councils Family Resilience (Early Help) service works closely with social care to ensure this, where (appropriate) there is a more seamless transfer process of children from social care to early help – making this one journey for the child. Early help panels are also ensuring that a lead organisation takes responsibility for supporting families where there is an identified need.

Non-Financial Performance – Children’s Services Portfolio											
Performance Measure.	2014/15	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final Outturn	Latest performance	Getting better or worse	Narrative
1b % of contacts received actioned within 24 hours (1 working day) (Timeliness measure)	Not available		90%	Data not available	Data not available	76% Oct-Dec	75% Jan-Mar	<b>75%</b> Oct-Mar		 Q3-Q4	The average time to action contacts was 0.8 days in March 2016, however, some contacts take longer than 24 hours to action because further information needs to be gathered (that is not stored on files), to understand if the child meets thresholds for social care intervention.
1c Percentage of continuous assessments completed in 45 Days  Higher % are better  (Timeliness measure)	78%	<u>2014/15</u>  England 82% S East 81 % Bucks 83%	90%	86% Q1 Apr-Mar	75% Q2 Jul-Sep	90% Q3 Oct-Dec	94% Q4 Jan-Mar	<b>87%</b> YTD			There has been a sustained improvement in the number of assessments completed in 45 days over the last 12 months, with the average time being 30 days. Caseloads in the Assessment Teams are now at a lower level (25 children per full time worker), so resources are more appropriate to improve performance.  Performance is above South East and England averages.
<b>Overall Indicator:- 2 Providing family support that ensures appropriate safeguarding interventions are in place</b>											The number of children on a child protection plan (CPP) has risen steadily from last year (332) to the end of this year (446), where the number per 10,000 children (37.5) has moved to be more in line with last year South East (40.9) and England (42.9) averages. There is also expected to be a rise in the number of children on CPPs nationally this year
<b>Monitor</b> Total number on a Child Protection Plan (CPP)  (Demand/outcome measure)	332 at 31.3.16  27.9 (rate per 10,000 children)	31.3.15 (Rate per 10,000 children)  England 42.9 S East 40.9 Similar LA 33.1 Bucks 27.9	Monitor only No target set	393 30.6.15  (33.1 per 10,000 children)	414 30.9.15  (34.8 per 10,000 children)	429 31.12.15  (36.1 per 10,000 children)	446 31.3.16  37.5 Per 10,000 children	<b>446</b> 31.3.16  37.5 per 10,000 children	Monitor only No target set	 Increase compared to 14/15	
<b>Monitor</b> Number of children starting on a CPP  (Demand/outcome measure)	112 Average per quarter or 9.4 per 10,000)	During 2014/15 ( per 10,000 children) Eng. 53.7 S East 51.5	Monitor only No target set	149 (12.5 per 10,000 children)	131 Q2 Jul-Sep  (11.0 per 10,000)	164 Q3 Oct-Dec  (13.8 per 10,000)	153 Q4 Jan-Mar  12.9 per 10,000	<b>149</b> average per quarter or 12.5	Monitor only No target set	 Increase compar	

Non-Financial Performance – Children’s Services Portfolio											
Performance Measure.	2014/15	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final Outturn	Latest performance	Getting better or worse	Narrative
	Annual 2014/15 446 (37.5 per 10,000 children)	Bucks 37.5 Average per quarter Eng 13 S East 11.3 Bucks 6.2			children)	children)	children	per 10,000 children  Annual 2015/16 <b>597</b> or 50.2 Per 10,000 children		ed to 14/15	
<b>Monitor</b> Number of children ceasing on a CPP (Demand/outcome measure)	89 average per quarter or 7.5 per 10,000)  Annual 354 (29.8 per 10,000 children)	During 2014/15 (per 10,000 children)  England 52.1 S East 46.5 Bucks 29.8  Average per quarter England 13.0 S East 11.6 Bucks 7.5	Monitor only No target set	81 Apr-Jun  (6.8 per 10,000 children)	138 Q2 Jul-Sep  (11.6 per 10,000 children)	126 Q3 Oct-Dec  (10.6 per 10,000 children)	126 Q4 Jan-Mar  10.6 per 10,000 children	<b>118</b> average per quarter or 9.9 per 10,000 children  Annual 2015/16 <b>471</b> or 39.6 Per 10,000 children	Monitor only No target set	  Increase compared to 14/15	
2a Percentage of children remaining on a CPP for 2 years or more (Lower nos. are better) (Timeliness measure)	As at 31 <sup>st</sup> March 2015  3%  9 children	As at 31 <sup>st</sup> March 2015  England 2% S East 3% Similar LAs 4% Bucks 3%	Target not set	3%  13 children 30.6.15	4%  15 children 30.9.15	3%  14 children 31.12.15	2%  9 children 31.3.16	<b>2%</b>  31.3.16	  Compared to 31.3.15 % result		Performance is similar to comparator groups. CPP's are monitored when children have remained on the plan for 18 months to help understand if sufficient progress has been made, or if further escalation is required.

Non-Financial Performance – Children’s Services Portfolio											
Performance Measure.	2014/15	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final Outturn	Latest performance	Getting better or worse	Narrative
2b No. of children starting on a repeat CPP  (Lower nos. are better)  (Quality measure)	75  (16.8%)	2014/15  Eng 16.6% S East 17.1% Bucks 16.8%	To be set	41 (24%)	34 (21%) Q2 Jul-Sep	34 (20%) Q3 Oct-Dec	11 (7%) Q4 Jan-Mar	<b>120</b> 20%	  Compared to 14/15 % result		No (0) child started a repeat CPP plan in March and number of children on repeat child protection plans is on the decrease. (5 children started on a repeat plan in Feb, and 6 in Jan).  A new partnership approach to CPP’s has been introduced, which aims to increase family engagement in CPPs, so that interventions are done with (not to) families.
<b>Overall monitor:- Making children safe by assuming Parental Responsibility for them when required by law</b>									Monitor only. No targets set		There were 28 more children in care at the end of the year (463) compared to the end of last year (435), which has increased the rate per 10,000 children to 38.9, which is still below the South East figure of 49.0. There is also expected to be a general increase in the number of children coming into care across the country, which includes unaccompanied asylum seekers.
Total no of looked after children  (Outcome/demand measure)	At 31 <sup>st</sup> March 2015  435 children  37.0 per 10,000 children	At 31 <sup>st</sup> March 2015  (per 10,000 children) England : 60 S East: 49 Similar LAs 37 Bucks: 37	Monitor only No target set	438 30.06.15  (36.8 per 10,000 children)	447 30.9.15  (37.6 per 10,000 children)	444 31.12.15  (37.3 per 10,000 children)	463 31.03.16  (38.9 per 10,000 children)	<b>463</b> 31.03.16  (38.9 per 10,000 children)	Monitor only No targets set		Increase compared 14/15
No. of children starting to be looked after  (Outcome/demand measure)	155 (13.0 per 10,000 children)  average of 39 per quarter or 3.3 per 10,000	During 2014/15 (Rate per 10,000 children) England 26.8 S East 22.7 Bucks 13.0  Average per quarter England 6.7 S East 5.7	Monitor only No target set	50 (4.0 per 10,000 children)	84 Q2 Jul-Sep  (5.9 per 10,000 children)	41 Q3 Oct-Dec  (3.4 per 10,000 children)	64 Q4 Jan-Mar	<b>245</b> YTD	Monitor only No target set		Increase compared 14/15

**Non-Financial Performance – Children’s Services Portfolio**

Performance Measure.	2014/15	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final Outturn	Latest performance	Getting better or worse	Narrative
		Bucks 3.3									
No. of looked after children leaving  (Outcome/demand measure)	160 (13.5 per 10,000 children)  average of 40 per quarter or 3.4 per 10,000	During 14/15 (Rate per 10,000 children)  England 26.8 S East 21.4 Bucks 13.5  Average per quarter England 6.7 S East 5.4 Bucks 3.4	Monitor only No target set	60 (5.0 per 10,000 children)	53 Q2 Jul-Sep  (3.5 per 10,000 children)	61 Q3 Oct-Dec  (4.0 per 10,000 children)	39 Q4 Jan-Mar	<b>213</b> YTD Apr-Mar	Monitor only No target set	  Compared to 14/15	regularly speak to children in care, where the percentage of children seen in the last 6 weeks has increased month on month from 74% in April 2015 to 93% in March 2016.
<b>Overall Indicator:- 3 Improving children’s experience of being in care</b>											
3a No of looked after children achieving permanence during the year *  (Higher numbers are better)  (Quality/demand indicator)	No. of children adopted during 14/15  31	2014/15 (Children adopted as a % of children ceasing to be looked after)  England 17% S East 18% Bucks 20%	Target not yet set	13 Adoptions YTD Apr-Jun	24 Adoptions YTD Apr-Sept	33 Adoptions YTD Apr-Dec	37 Adoptions YTD Apr-Mar	<b>37</b> Adoptions YTD Apr-Mar	 Compared to 14/15	  Increase compared 14/15	The number of adoptions has increased from 31 at the end of last year to 37 this year. Improvements have been made to the length of time that it takes to match children with an appropriate adoptive parent, through the council partnering with an independent foster carer agency (Corum).
3b The average time to permanence for looked after children  (Timeliness measure)  (Data refers to	No data	<b>Proxy benchmark</b> Average no. days between a child entering care and moving in with their adoptive family			Data not available at time of reporting						

Non-Financial Performance – Children’s Services Portfolio											
Performance Measure.	2014/15	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final Outturn	Latest performance	Getting better or worse	Narrative
adoptions)		3 yr. average. 2010-13  Bucks 649 days. 2nd longest time compared to 9 similar councils. Oxfordshire best at 450 days. Bucks longer than England average of 647 days									

## Education & Skills Portfolio.

**Cllr. Zahir Mohammed**



**Link to Strategic Plan 2015-17 priorities and results.**

### Safeguarding our vulnerable

Key results sought


- Vulnerable children are supported to fulfil their potential

### Creating opportunities and building self-reliance

Key results sought

- Buckinghamshire young people achieve excellent results throughout their education
- Buckinghamshire residents are skilled and ready for employment
- Improved health and wellbeing for all our residents

## Financial Performance – Education & Skills Portfolio

Type	Budget for year £000	Provisional Outturn £000	Year end Variance		Performance
			£000	%	
<b>REVENUE</b>					
Education and Skills (non DSG)	38,538	38,149	-389	-1.0%	
DSG	(2,247)	(2,248)	(1)	0%	


### REVENUE – COMMENTS

Increased demand for transport (SEN) and price pressures from suppliers has led to a £842k overspend in client transport which has been offset due to £1m Public Health funding for Children's Centres creating an underspend of £389k.

Dedicated Schools Grant (DSG) has overspent by £1.6m due to pressures in High Needs, which has been offset using the remainder of the DSG reserve. Therefore, any future overspends in DSG will have to either be met by the Council or be taken from future schools budgets if Schools Forum agree.

Type	Budget for year £000	Provisional Outturn £000	Year end Variance		Performance
			£000	%	
<b>CAPITAL</b>					



<b>Released</b>	<b>31,759</b>	<b>31,321</b>	<b>-438</b>	<b>-1.4%</b>	
<b>Unreleased</b>	<b>-31</b>	<b>0</b>	<b>31</b>	<b>-100%</b>	
<b>Funding</b>	<b>-11,556</b>	<b>-9,282</b>	<b>2,274</b>	<b>-19.7%</b>	








**CAPITAL – COMMENTS**










Slippage relates mainly to the following projects:










- Furzedown school £212k
- Misbourne School Temporary Classrooms £201k
- Provision for 2 year olds £1,097k
- School Kitchens £415k
- Secondary School Places £966k





These slippages are offset by overspend and accelerations of other projects and primarily by a £2,778 overspend in School Property Maintenance






For the Education & Skills portfolio an overall indicator has been introduced which provides a Red Amber or Green status based on a number of more specific performance measures appearing underneath – thereby increasing the number of measures shown. (The overall higher level indicator is counted in the balanced scorecard.) 2015 results are provisional data released by Department for Education.








Non-Financial Performance – Education & Skills Portfolio							
Performance Measure.	Result 2014 Academic year (Sep 13 to Jul 14)	Benchmark 2015 Academic year (Sep 14 to Jul 15)	Target 2015 Academic year (Sep 14 to Jul 15)	Result 2015 Academic year (Sep 14 to Jul 15) PROVISIONAL	Performance	Getting better or worse	Narrative
<b>Buckinghamshire young people achieve excellent results throughout their education</b>							
<b>Overall Indicator :- 1 Improving Education Standards at Early Years Foundation Stage</b>							
1a Early Years Foundation Stage. % of children reaching a good level of development (Higher is better) (Outcome indicator)	64%	S East 70% England 66%	65%	<b>68%</b>			
Early Years Foundation stage. Good level of development" gap between free school meals and others (Lower is better) (Outcome monitor)	24 percentage points	(2014) (percentage points)  S East 21 England 19	Monitor only No target set	<b>23</b> percentage points	Monitor only No Target		
<b>Overall Indicator :- 2 Improving Education Standards at Key Stage 1</b>							
2a % of pupils achieving level 2 or above in reading at KS1 (higher % are better) (Outcome measure)	92%	Similar LA 92% S East 92% England 90%	93%	<b>92%</b>			


Performance Measure.	Result 2014 Academic year (Sep 13 to Jul 14)	Benchmark 2015 Academic year (Sep 14 to Jul 15)	Target 2015 Academic year (Sep 14 to Jul 15)	Result 2015 Academic year (Sep 14 to Jul 15) PROVISIONAL	Performance	Getting better or worse	Narrative
2b % of pupils achieving level 2 or above in writing at KS1 (Higher percentages are better) (Outcome measure)	88%	Similar LA 89% S East 89% England 89%	89%	<b>89%</b>			
2c % of pupils achieving level 2 or above in maths at KS1 (Higher % are better) (Outcome measure)	93%	Similar LA 94% S East 94% England 93%	94%	<b>94%</b>			
<b>Overall Indicator :- 3 Improving Education Standards at Key Stage 2</b>							
3a % of pupils achieving level 4+ in reading, writing and maths at KS2 (Higher percentages are better) (Outcome measure)	80%	Similar LA 81% S East 80% England 80%	81%	<b>82%</b>			
3b Attainment gap between pupils in receipt of free school meals and the rest at Level 4+ in reading, writing and maths at KS2 (Lower is better) (Outcome measure)	25 percentage points	percentage points S East 22 England 17	19 percentage points	<b>29</b> percentage points			Improving outcomes for disadvantaged pupils at EYFS, KS1, KS2 and KS4 is one of the Bucks Learning Trusts (BLT) priorities for 2015/16. At KS 2, the BLT identifies schools with wide gaps in achievement and targets support. Clear targets set for improvement, which are monitored termly. To support this we facilitate regular area network meetings in the form of Pupil Premium Action Groups

Performance Measure.	Result 2014 Academic year (Sep 13 to Jul 14)	Benchmark 2015 Academic year (Sep 14 to Jul 15)	Target 2015 Academic year (Sep 14 to Jul 15)	Result 2015 Academic year (Sep 14 to Jul 15) PROVISIONAL	Performance	Getting better or worse	Narrative
3c % of pupils making expected progress between KS1 and KS2 in reading (Higher % are better) (Outcome contribution measure)	93%	Similar LA 91% S East 91% England 91%	94%	<b>92%</b>			
3d % of pupils making expected progress between KS1 and KS2 in writing (Higher % are better) (Outcome contribution measure)	92%	Similar LA 94% S East 93% England 93%	93%	<b>94%</b>			
3e % of pupils making expected progress between KS1 and KS2 in maths (Higher % are better) (Outcome contribution measure)	90%	Similar LA 88% S East 89% England 89%	91%	<b>90%</b>			
<b>Overall Indicator :- 4 Improving Education Standards at Key Stage 4</b>							
4a % of pupils achieving 5 or more GCSE at A* to C including English and Maths (Higher % are better)	69.5%	Eng. 52.8% S East 59.0% Similar 61.1%	73%	<b>68.9%</b>			A slight drop in performance compared to the previous year and against the target. Buckinghamshire compares well to the English, regional and similar council averages.


Performance Measure.	Result 2014 Academic year (Sep 13 to Jul 14)	Benchmark 2015 Academic year (Sep 14 to Jul 15)	Target 2015 Academic year (Sep 14 to Jul 15)	Result 2015 Academic year (Sep 14 to Jul 15) PROVISIONAL	Performance	Getting better or worse	Narrative
4b Gap between children on free school meals and others achieving 5 or more GCSE at A* to C including English and maths  (Lower is better) (Outcome measure)	42.5 percentage points (provisional)	percentage points (2014) England 27 S East 33.5 Similar 33.9	40 percentage points	<b>39</b> percentage points			
4c % of pupils making expected progress between KS2 and KS4 in English  (Higher % are better) (Contribution to outcome measure)	78%	Eng. 70.0% S East 72.6% Similar 73.6%	79%	<b>78%</b>			
4d % of pupils making expected progress between KS2 and KS4 in maths (Higher % are better) (Contribution to outcome measure)	77%	Eng. 66.6% S East 69.3% Similar 72.0%	78%	<b>78%</b>			

Overall Indicator :- 5 Improving Education Standards for Looked After Children							
Performance Measure.	Result 2014 Academic year (Sep 13 to Jul 14)	Benchmark 2014 Academic year (Sep 13 to Jul 14)	Target 2015 Academic year (Sep 14 to Jul 15)	Result 2015 Academic year (Sep 14 to Jul 15) PROVISIONAL	Performance	Getting better or worse	Narrative
<b>Vulnerable children are supported to fulfil their potential</b>							
Early Years) % of Looked After Children reaching a good level of development			Monitor only No target set				
% of Looked After Children achieving level 2+ in reading, writing and maths at Key Stage 1  (Higher % are better)  (Outcome measure)	Reading 58%	Reading England 71% S East 71 %	Monitor	<b>80%</b>	Monitor only No Target		
	Writing Data suppressed	Writing England 61% S East 63%	Monitor	<b>80%</b>	Monitor only No Target	N/A	
	Maths 58%	Maths England 72% S East 71%	Monitor	<b>80%</b>	Monitor only No Target		
5a% of Looked After Children achieving level 4+ in reading, writing and maths at Key Stage 2 (Higher % are better) (Outcome measure)	40%	England 48% S East 45%	42%	<b>30%</b>			Note that cohorts within this indicator are small and have very particular needs which vary year on year.  In addition the Buckinghamshire Virtual school works to improve attainment amongst all children that Buckinghamshire County Council Looks After. This can be in the schools that they attend either within or outside of county (as children are not always placed in Bucks). This group of pupils, that are also eligible for the assessment, have a much higher result of 60% (which excludes pupils who have disabilities and are not eligible for National Curriculum).

Performance Measure.	Result 2014 Academic year (Sep 13 to Jul 14)	Benchmark 2014 Academic year (Sep 13 to Jul 14)	Target 2015 Academic year (Sep 14 to Jul 15)	Result 2015 Academic year (Sep 14 to Jul 15) PROVISIONAL	Performance	Getting better or worse	Narrative
5b % of looked after children pupils achieving 5 or more GCSE at A* to C including English and Maths (Higher % are better) (Outcome measure)	20.6%	Eng. 12.0% S East 11.7% Similar 12.5%	25%	<b>21%</b>			See above narrative
<b>Overall Indicator :- 6 Improve Education Standards for Special Educational Needs and Disability (SEND) pupils.</b>							
6a (Early Years) % of SEND reaching a good level of development (Higher % are better) (Outcome measure)	4%		5%	Results are available during 2016			Note that cohorts are small and with very particular needs which vary year on year.
6b (KS1) % of SEND pupils achieving level 2+ in reading (Higher % are better) (Outcome measure)	Reading 32%	England 25% S East 27%	33%	<b>32%</b>			(Children with a statement of special educational needs only)  Note that cohorts are small and with very particular needs which vary year on year.
6c (KS1) % of SEND pupils achieving level 2+ in writing (Higher % are better) (Outcome measure)	26%	England 19% S East 21%	27%	<b>25%</b>			The new Ofsted framework continues to throw sharp focus on the achievement of groups, including SEND pupils. Advisors track the progress of these key groups in each school through annual meetings and sign post support where progress is slow. All work with schools to support Literacy and numeracy includes an analysis of the performance of individual groups and advise on effective interventions.

Performance Measure.	Result 2014 Academic year (Sep 13 to Jul 14)	Benchmark 2014 Academic year (Sep 13 to Jul 14)	Target 2015 Academic year (Sep 14 to Jul 15)	Result 2015 Academic year (Sep 14 to Jul 15) PROVISIONAL	Performance	Getting better or worse	Narrative
6d (KS1) % of SEND pupils achieving level 2+ in maths  (Higher % are better) (Outcome measure)	36%	England 28% S East 31%	37%	<b>32%</b>			The new Ofsted framework continues to throw sharp focus on the achievement of groups, including SEND pupils. Advisors track the progress of these key groups in each school through annual meetings and sign post support where progress is slow. All work with schools to support Literacy and numeracy includes an analysis of the performance of individual groups and advise on effective interventions.
6e (KS2) % of SEND pupils achieving level 4+ in reading, writing and maths (Children with a statement of special educational needs only)  (Higher % are better) (Outcome measure)	19%	England 16% S East 16%	20%	<b>20%</b>			(Children with a statement of special educational needs only)  Note that cohorts are small and with very particular needs which vary year on year.
6f % of SEND pupils achieving 5 or more GCSE at A* to C including English and Maths (Higher % are better) (Outcome measure)	13.1%	England 8.8% S East 10.1% Similar 13.2% (provisional)	15%	<b>10.9%</b>			See above narrative.



Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest performance	Getting better or worse	Narrative
<b>Buckinghamshire young people achieve excellent results throughout their education</b>											
% of children attending good or outstanding schools  (Outcome contribution monitor)	81% (Q4)	79% National average	Monitor only No target set	81%	83% Sep	84% Dec	83% Mar	<b>83%</b> Mar 16	Monitor only No target set		
<b>Improved health and wellbeing for all our residents</b>											
% of children who are happy with their life as a whole. (BCC Quality of Life Survey) (Outcome monitor)	80%		Monitor only No target set	Data not available at time of reporting	Data not available at time of reporting	Data not available at time of reporting	Data not available at time of reporting		Monitor only No target set	N/A	
<b>Buckinghamshire residents are skilled and ready for employment</b>											
7 Number of adults on Adult Learning provision  (Higher numbers are better)  (Activity/demand measure)	8857	See proxy below	Sept 4500 Dec 5800 <b>Mar 7200</b> Year 8500	Data not available	5803 31.12.15	<b>7040</b> 31.3.16	N/A learning year ends June 16		N/A		

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<b>Proxy Benchmark</b>		
Organisation	Learner Satisfaction with training (Score out of 10) 2013/14	Employer Satisfaction with training. (Score out of 10 2013/14)
All	8.6	8.2
Similar to Bucks	9	8.0
Bucks	9	9.1

(Data from Skills Funding Agency)

## Resources Portfolio.

**Cllr. John Chilver**




**Link to Strategic Plan 2015-17 priorities and results.**

### Crosscutting Theme

Throughout all our work, we are committed to achieving the best possible value for money. We will continue to focus on delivering all of our services as efficiently as possible.

## Financial Performance - Resources Portfolio

Type	Budget for year £000	Forecast Outturn £000	Year end Variance		Performance
			£000	%	
<b>REVENUE</b>	<b>23,182</b>	<b>23,504</b>	<b>322</b>	<b>1.4%</b>	

### REVENUE – COMMENTS

Overall the Resources portfolio is showing an overspend of £322k. This is in line with the forecast position reported at Quarter 3.

The main overspends remained in Property, both Consultancy and Operations which overspent by £691k and £419k respectively. Full year expenditure exceeded the annual budget on repairs & maintenance, despite some costs being capitalised or recharged to schools, with Facilities Management also being a pressure. Property Consultancy was overspent as a result of a revised estimate of outstanding contract liabilities. Planned Proactive Maintenance schedules have now been revised and agreed for both 2015-16 and 2016-17, with outstanding issues and future working arrangements now clarified.

Schools Buy Back remained a pressure as a result of the contractor invoicing for some work relating to 2014-15 in 2015-16. Insufficient funding was received in-year from schools to cover the expected levels of expenditure, the risk sitting with the Council, though capitalisation and recharging did reduce this. Changes to the system are being considered and will be discussed at Schools Forum, with an increase in charges looking to mitigate the underlying pressures.


Property Operations also overspent as a result of pressures within the Facilities Management area, particularly around security and the Sports and Social Club.

Actions taken as a result of the spend freeze generated the following underspends;

- £154k in Assurance as a result of reduced expenditure on professional fees and consultancy
- £98k from non-recruitment to vacancies in Enterprise

Savings from the Digital First and Strategic Options Appraisals were not fully delivered in the financial year. There are a number of projects identified for 2016-17 and

beyond that will go towards meeting these savings targets. Fully achieving these savings, however, remains dependent upon identifying opportunities to centralise activities and processes, to utilise the digital tools and economies of scale to leverage savings.

Type	Budget for year £000	Provisional Outturn £000	Year end Variance		Performance
			£000	%	
<b>CAPITAL</b>					
Released	8,270	5,368	-2,902	-35.1%	
Unreleased	690	0	-690	-100%	
Funding	-1,128	-966	162	14.36%	

**CAPITAL – COMMENTS**

Property outturn shows an underspend of £1.6m, owing to a number of projects now expected to be delivered in 2016-17, together with corporate adjustments to the capitalisation of salary costs at year end and savings of £989k on Property maintenance program. There was also slippage on Southern Area Office (£500k), owing to planning delays, and Green Park (£99k).

ICT's outturn shows an underspend of £1.8m overall, partly on Future Shape (£1.1m including unreleased budget), where spend was decapitalised at year end and moved to revenue, together with slippage on a number projects (£700k) now due to be completed in 2016-17.


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**Non-Financial Performance – Resources Portfolio**

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest performance	Getting better or worse	Narrative
<b>Achieving best value for money and delivering services as efficiently as possible</b>											
1 Revenue expenditure keeps to budget  (Best to have no under or overspends)  (Outcome measure)	£2.2m underspend		Breakeven	£0.3m overspend	£1.8m forecast overspend at year end	£1.7m forecast overspend	£0.36m overspend	<b>£0.36m</b> overspend			See revenue budget table summary and individual portfolio tables for more information.
2 Released capital expenditure keeps to budget  (Best to spend allocated budget)  (Outcome measure)	£26.8m slippage (released capital)		Breakeven	£3.6m Underspend/slippage	£2.8m forecast slippage/underspend (Released capital)	£4.4m forecast slippage/underspend (Released capital)	£22.6m slippage (£16.4m against released capital)	<b>£22.6m</b> slippage (£16.4m against released capital)		Compare to 14/15	See capital budget table summary and individual portfolio tables for more information.
3 Reduce revenue through service efficiencies  (Higher efficiency savings are better)  (Activity measure)	No data		£15.1m	£14.6m	£14.4m forecast	£14.4m forecast	£14.4m forecast	<b>£14.4m</b> outturn			
4 Increase revenue through additional income  (Higher income is better)  (Activity measure)			£2.8m	£2.7m	£2.8m forecast	£2.8m forecast	£2.8m forecast	<b>£2.8m</b> outturn			
5 Reduce the total cost of the workforce	2.9% Reduction ( from £82.5 in		No target set	£19,836,811 (Apr-Jun)	£20,899,000 (Jul-Sep)	£20,414,000 (Oct-Dec)	£20,171,044 Jan-Mar	<b>£81,320,855</b> YTD	No target set		Compared to

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**Non-Financial Performance – Resources Portfolio**

Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest performance	Getting better or worse	Narrative
(Lower costs are better) (Activity Indicator)	13/14 to £80m in 14/15)				11 (YTD Apr-Sep)	£61,149,811 (YTD Apr-Sep)				14/15	
6 Remain in the bottom 50% of County Councils for level of council tax for 14/15 (Outcome measure)	12 <sup>th</sup> lowest out of 27	Band D charge 2015/16  Bucks £1116 Counties £1131 England £1484	Lowest 50%	<b>12<sup>th</sup> lowest</b> out of 27 2015/16							

## Planning & Environment Portfolio.

Cllr. Warren Whyte



Link to Strategic Plan 2015-17 priorities and results.

Keeping Buckinghamshire thriving and attractive

Key results sought

- Protecting our high quality natural environment

### Financial Performance – Planning and Environment Portfolio

Type	Budget for year £000	Provisional Outturn £000	Year end Variance		Performance
			£000	%	
REVENUE	18,533	18,207	-326	-1.8%	

#### REVENUE – COMMENTS

Overall the Planning & Environment portfolio is reporting an underspend of £326k.



Progress was made during the year with the outturn underspend being assisted by Waste underspends of £970k resulting from movements between the various waste streams and pressures on Landfill following the hot commissioning of the Energy from Waste Plant. Flood management has an underspend of £65k, with the Country Parks self-financing area over achieving with underspend of £116k relating to reduced costs and higher received income. Other underspends and savings of £97k mainly relate to staff vacancies.





This is a continued pressure within the portfolio relating to non-recovery of potential income, which at year end amounted to £406k. The other in-year pressure is £587k, being the balance of the £1m shortfall resulting from planned investment in staff structure intended to support future income and savings generation.

Type	Budget for year £000	Provisional Outturn £000	Year end Variance		Performance
			£000	%	
<b>CAPITAL</b>					
Released	5,227	1,501	-3,726	-71.3%	
Unreleased	0	0	0	0	
Ringfenced funding	-1,371	-439	932	-68.0%	



#### CAPITAL – COMMENTS

Overall the portfolio outturn is an underspend / slippage of £2,794k, of which £484k relates to tendering issues with the Ad hoc waste shredder, £273k from the Energy from Waste Plant, £1,149k is due to land purchase delays for the Waste Transfer Station at Amersham, £576k is the Re-Fit Energy Performance contract and £260k relates to delays in planning for the Marlow Flood defence scheme. Some of these will be re-profiled as part of carry forwards and other schemes are expected to catch up during 16/17.

Non Financial Performance – Planning & Environment Portfolio											
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest Performance	Getting Better or worse	Narrative
<b>Protecting our high quality natural environment</b>											
1) Reduce the total amount of residual household waste produced per household (kg).  (Lower is better) (Outcome measure)	498 Kg	2013/14 Eng 555kg S East 588kg County 533kg Bucks 520kg	615.00 kg  410.0 kg Apr-Nov	131.45kg	218.27kg Apr-Aug	347.25kg Apr-Nov estimate	388.42kg Apr-Feb	<b>388.42</b> kg Apr-Feb		  Compared to 2014/15	
2) Percentage of residual household waste sent for recovery (supported by provision of the new Energy from Waste facility)  (Higher % are better) (Outcome measure)	New for 15/16				March 2016 estimate 96%						Not a measure of municipal waste, as the figure would be lower as this would need to include rubble and hard-core that is still landfilled.
3) Successful delivery of waste contracts through exception reporting on key contract monitors..  (Higher % are better) (Outcome measure)	New for 15/16			Minor issues noted	98.61% of key performance indicators have been achieved  August	Key performance indicators are on target during December	Key performance indicators are on target during March	Key performance indicators are on target	No target	NA	Contract monitoring is in development for next year

Non Financial Performance – Planning & Environment Portfolio											
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest Performance	Getting Better or worse	Narrative
4) The two year percentage of County Matter planning applications processed within 13 weeks (or longer within prescribed circumstances)  (Higher % are better) (Activity measure)	63% (2 years to end March 15)		40%	69%	72%	72%	70%	<b>70%</b>		  (Q3 compared to Q4)	
5) Percentage of fly tipping cases resulting in successful prosecution, appeals and court actions Proxy indicator: ratio of enforcements* to clearances rolling year *clearances submitted to legal services for review (Higher % are better) (Activity measure)	<b>87.3%</b>		80.00%	1 in 50.4 End of Jun	1 in 55.4 End of Sep	1 in 60.9 End of Dec	1 in 51 End of Mar	<b>1 in 51</b> Mar	Proxy measure	  Q3 compared with Q4	Note this indicator is a proxy measure.
Number of reported clearances of fly-tipping (Activity/Demand monitor)			Monitor only No target set	499 Apr-Jun	560 Jul-Sep 1059 YTD	568 Oct-Dec 1627 YTD	777 Jan-Mar 2404 YTD	<b>2,404</b> Clearances YTD	Monitor only No target set		




Non Financial Performance – Planning & Environment Portfolio																																																								
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest Performance	Getting Better or worse	Narrative																																													
The amount of water consumption within County Offices  (Contribution to outcome monitor)	Wycombe Waiting data	Wycombe 2013/14 (m <sup>3</sup> )  Apr-Mar 1678(m <sup>3</sup> )	Monitor only No target set	468(m <sup>3</sup> ) Apr-June	660(m <sup>3</sup> ) Jul-Sep	529(m <sup>3</sup> ) Oct-Dec	219(m <sup>3</sup> ) Jan-Feb	<b>1876</b> m <sup>3</sup> YTD Apr-Feb	Monitor only No target set	  Increase compared to Apr-Mar																																														
	New County Waiting data	New County 2013/14 (m3)  Apr-Mar 6187		1764 (m <sup>3</sup> ) Apr-June	1986(m <sup>3</sup> ) Jul-Sep	1234(m <sup>3</sup> ) Oct-Dec	1054(m <sup>3</sup> ) Jan-Feb	<b>6038</b> m <sup>3</sup> YTD Apr-Feb	Monitor only No target set	  Decreased compared to Apr-Mar																																														
6) Reduction in energy consumption and CO2 emissions from LA Estate and Operations  (Contribution to outcome measure)	New for 15/16		Target not yet set	BCC Office complex consumption data detailed below:																																																				
				<table border="1"> <thead> <tr> <th></th> <th>April</th> <th>May</th> <th>June</th> <th>July</th> <th>August</th> <th>Sep</th> <th>October</th> <th>Nov</th> </tr> </thead> <tbody> <tr> <td>The amount of electricity consumption within Wycombe Area Offices (kWh)</td> <td>11582</td> <td>11968</td> <td>11582</td> <td>11968</td> <td>11968</td> <td>11582</td> <td>11968</td> <td></td> </tr> <tr> <td>The amount of electricity consumption within New County Offices (kWh)</td> <td>139051</td> <td>139327</td> <td>141807</td> <td>146349</td> <td>142547</td> <td>145055</td> <td>150757</td> <td></td> </tr> <tr> <td>The amount of gas consumption within Wycombe Area Offices (kWh)</td> <td>11440</td> <td>9379</td> <td>5128</td> <td>3486</td> <td>3411</td> <td>6065</td> <td>10521</td> <td>14239</td> </tr> <tr> <td>The amount of gas consumption within New County Offices (kWh)</td> <td>189057</td> <td>188228</td> <td>58291</td> <td>21767</td> <td>19495</td> <td>83441</td> <td>144860</td> <td>195925</td> </tr> </tbody> </table>									April	May	June	July	August	Sep	October	Nov	The amount of electricity consumption within Wycombe Area Offices (kWh)	11582	11968	11582	11968	11968	11582	11968		The amount of electricity consumption within New County Offices (kWh)	139051	139327	141807	146349	142547	145055	150757		The amount of gas consumption within Wycombe Area Offices (kWh)	11440	9379	5128	3486	3411	6065	10521	14239	The amount of gas consumption within New County Offices (kWh)	189057	188228	58291	21767	19495	83441	144860	195925
	April	May	June	July	August	Sep	October	Nov																																																
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Non Financial Performance – Planning & Environment Portfolio											
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest Performance	Getting Better or worse	Narrative
7) Reduction in CO2 emissions from estate, business mileage, street lighting as per Carbon Management Plan  (Contribution to outcome measure)			Target not yet set	Data not available at time of reporting							


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<p><b>Transportation Portfolio.</b></p> <p><b>Cllr. Mark Shaw</b></p>	 <p><b>Strategic Plan</b></p>	<p><b>Link to Strategic Plan 2015-17 priorities and results.</b></p> <p><b>Keeping Buckinghamshire thriving and attractive</b> Key results sought</p> <ul style="list-style-type: none"> <li>• Improved condition of roads and footpaths</li> <li>• Improved road and rail connectivity</li> </ul>
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Financial Performance – Transportation Portfolio					
Type	Budget for year £000	Provisional Outturn £000	Year end Variance		Performance
			£000	%	
REVENUE	27,130	27,245	115	0.4%	
<b><u>REVENUE – COMMENTS</u></b>					

Overall the Transportation portfolio has an outturn of £115k overspend. The key items making up this figure are:







- Digital First and Strategic Options Appraisal savings were not all achieved (£167k) as planned but delivered across the business unit by alternative savings.
- Overspend of £27k on Highways Development Management from the net increased consultancy costs not offset by additional income.
- S106 net increased income of £22k
- £469 underspend on the TfB contract with £420k underspend for services now devolved, the expenditure for these services is in the Client cost centres.
- £402k overspend on the Client cost centres primarily the devolution expenditure detailed in the bullet point above.
- £87k overspend on Client and Public Transport resulting from the investment by the business unit to facilitate the insourcing of client and public transport teams and to prepare for service delivery from 1 April 2016.
- £86k underspend on area transport strategies from reduced commissions and additional income.






Type	Budget for year £000	Forecast Outturn £000	Year end Variance		Performance
			£000	%	
<b>CAPITAL</b>					
Released	38,613	33,853	-4,760	-12.3%	
Unreleased	10	0	-10	-100%	
Ringfenced funding	-3,550	-2,406	1,144	-32.2%	


**CAPITAL - COMMENTS**

The overall capital position shows slippage of £3,626k for Transportation. Internal transport variances include £1,482k relating to East West Rail due to delays from DfT for consortium contributions to begin, and £125k for Developer Funded Schemes and Westbourne Street. £2,019k relates to Transport Services (TfB). The main outturn variances are:

- T16 Structures - £406k slippage including £233k for Bridge maintenance and £136k for Langley Bridge delayed due to changes of specification
- T04 Parking - £127k slippage of which £117k relates to a delayed start to the installation of Pay & Display parking meters
- T11 Strategic Maintenance - £483k slippage of which £383k relates to slippage on footway schemes and £74k slippage on plane & patch

Non-Financial Performance – Transportation Portfolio											
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest Performance	Getting better or worse	Narrative
<b>Improved condition of roads and footpaths</b>											
1. % of Category 1 defects made safe next working day  (Higher percentages are better)  (Activity/demand measure)	No available		98.00%	98.2%	No available	No available	99.7% March	<b>98.4%</b> YTD		 (March compared to YTD)	
2. % of inspected defect repairs compliant with quality requirements  (Higher % is better)  (Quality measure)			95.00%	93.8%	Data not available at time of reporting	93.8% Q1	92.2% Feb	<b>94.2%</b> YTD		 (Feb compared to YTD)	
3. Delivery of the capital maintenance programme  (Higher % are better)  (Activity/demand measure)	100%		90%	100%	89%	96% Apr - Oct	89% Jan	<b>96%</b> YTD		 (Jan compared to YTD)	

Non-Financial Performance – Transportation Portfolio											
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest Performance	Getting better or worse	Narrative
4 Satisfaction with highway condition (TfB NHT Survey)  (Higher numbers are better)  (Outcome measure)	19.5 Annual score  20.90 (3 year average score)	<b>2015</b> Comparator group average = 35  BCC score 24.0  BCC ranked 26 out of 31 comparator councils	No target set	24.0 (2015 annual score)				<b>24.0</b> 2015 score	 Compared to 2014 annual score		The annual score for 2015 (rather than the 3 year average) was 24 compared to the 2014 score of 19.5 showing an annual improvement.  The BCC score was below the 2015 average score for comparator councils of 35
5 Satisfaction with highway maintenance (TfB NHT survey)  (Higher numbers are better)  (Outcome measure)	43.0 Annual score  44.43 (3 year average score)	<b>2015</b> Comparator group average = 52.7  BCC score 47.9  BCC ranked 26 out of 31 comparator councils	No target set	47.9 (2015 annual score)				<b>47.9</b> 2015 score	 Compared to 2014 annual score		The annual score for 2015 (rather than the 3 year average) was 47.9 compared to the 2014 score of 43 showing an improvement.  The BCC score was below the 2015 average score for comparator councils of 52.7
Satisfaction with pavements and footpaths (NHT Survey)  (Higher % are better) (Outcome measure)	49.8 Annual score  52.01 (3 year average score)	<b>2015</b> Comparator group average = 55.5  BCC score 50.0  Bcc ranked 26 out of 31	Monitor only No target set	50.0 (2015 annual score)				<b>50.0</b> 2015 score	Monitor only No target set		The annual score for 2015 (rather than the 3 year average) was 50.0 compared to the 2014 score of 49.8 showing a very slight annual improvement.  The BCC score was below the 2015 average score for

Non-Financial Performance – Transportation Portfolio											
Performance Measure.	2014/15 Final	Benchmark	15/16 Target	15/16 Q1 result	15/16 Q2 result	15/16 Q3 result	15/16 Q4 result	15/16 Final outturn	Latest Performance	Getting better or worse	Narrative
		comparator councils									comparator councils of 55.5
<b>Improved road and rail connectivity</b>											
Satisfaction with local bus services (NHT Survey ) (Higher number are better) (Outcome measure)	52.9 Annual score  55.18 (3 year average score)	<b>2015</b> Comparator group average = 58.1  BCC score 59.1  Bcc ranked 12 out of 31 comparator council	Monitor only No target set	59.2 (2015 annual score)				<b>59.2</b> 2015 score	Monitor only No target set		The annual score for 2015 (rather than the 3 year average) was 59.2 compared to the 2014 score of 52.9 showing an improvement.  The BCC score was above the 2015 average score for comparator councils of 58.7

## **1 Corporate Costs & External Funding – Underspend £3.043m**

Contingencies budgets show an underspend by £0.765m. This reflects the release of significant contingency budgets to address the significant budget pressures experienced this year. The Redundancy contingency has overspent by £0.15m due to the previously agreed requirement to fund £0.4m of redundancy costs from Bucks Learning Trust.

Other Corporate Costs reports and underspend of £0.44m due to a number of small underspends / over achievement of income.

Treasury Management and Capital Financing reports an underspend of £1.06m largely due to the decision to reduce the contribution to the Waste reserve by £1.0m in order to address the corporate overspend position.

External Funding currently reports an over-achievement of income of £0.797m. This largely relates to additional Section 31 grant in respect of Business Rate Retention (£0.48m), fewer schools converting to Academies resulting in increased Education Services Grant (£0.1m) and returned New Homes Bonus top-slice (£0.13m).



## 2. Contingencies Table

The table below reflects the outturn position of contingencies.

<b>Contingencies 2015/16</b>					
	<b>Original Budget</b>	<b>Allocated</b>	<b>Revised Budget</b>	<b>Spend</b>	<b>Un-allocated</b>
	<b>£'000</b>	<b>£'000</b>	<b>£'000</b>	<b>£'000</b>	<b>£'000</b>
<b>Budget Risk Contingency</b>					
Transformation Pension Strain	750	- 580	170		- 170
Inflation	400	- 400	-		-
Pay inflation - BCC	1,630	- 1,287	343		- 343
Risk on new MTP proposals	841	- 841	-		-
Risk on FS savings	200	- 200	-		-
<b>Total</b>	<b>3,821</b>	<b>- 3,308</b>	<b>513</b>	<b>-</b>	<b>- 513</b>
<b>Service Risk Contingency</b>					
Health & Social Care Act	1,000	- 1,000	-		-
Older People care package choices	100	- 100	-		-
Social Worker Recruitment & Retention	500	- 500	-		-
Social care pressures	500	- 500	-		-
Winter Maintenance	500		500	500	-
Childrens safeguarding	500	- 500	-		-
Home to School Transport	250	- 250	-		-
Fostering Business Case	428		428	26	- 402
<b>Total</b>	<b>3,778</b>	<b>- 2,850</b>	<b>928</b>	<b>526</b>	<b>- 402</b>
<b>Redundancy Contingency</b>					
Redundancy Contingency	750		750	900	150
<b>Total</b>	<b>750</b>	<b>-</b>	<b>750</b>	<b>900</b>	<b>150</b>
<b>Total Contingencies</b>	<b>8,349</b>	<b>- 6,158</b>	<b>2,191</b>	<b>1,426</b>	<b>- 765</b>

## 1. Payment target -10 day payments

<b>Portfolio Target 87%</b>	<b>Invoices Full Year</b>	<b>Late Invoices Full Year</b>	<b>% Paid on Time Full Year</b>
Leader	164	24	85%
Community Engagement	430	39	91%
Health and Wellbeing	2,322	185	92%
Children's Services	727	123	83%
Education and Skills	1,328	147	89%
Resources	837	130	84%
Planning and Environment	302	21	93%
Transportation	118	12	90%
<b>Total BCC</b>	<b>6,228</b>	<b>681</b>	<b>89%</b>

## 2 Aged Debt

The table below shows the current Aged debt position of the authority.

		<b>Aged Debt</b>				
<b>Portfolio</b>		<b>1 - 30 Days</b>	<b>31 - 60 Days</b>	<b>61 - 90 Days</b>	<b>&gt;90 Days</b>	<b>Total Due</b>
<b>Secured</b>						
	Health and Wellbeing	200k	133k	41k	1,913k	2,288k
	Children's Services	0k	0k	0k	57k	57k
	Below the Line	0k	0k	0k	40k	40k
	Resources	0k	0k	0k	0k	1k
<b>Secured Total</b>		<b>201k</b>	<b>133k</b>	<b>41k</b>	<b>2,010k</b>	<b>2,386k</b>
<b>Unsecured</b>						
	Health and Wellbeing	972k	220k	133k	1,928k	3,252k
	Children's Services	692k	0k	203k	654k	1,550k
	Education and Skills	747k	354k	2k	997k	2,100k
	Community Engagement	27k	0k	3k	73k	103k
	Leader	0k	0k	0k	18k	18k
	Below the Line	21k	1k	0k	89k	111k
	Portfolio Not Determined*	-116k	-22k	-54k	-548k	-740k
	Resources	283k	19k	86k	1,058k	1,446k
	Transportation	221k	49k	10k	325k	606k
	Planning & Environment	230k	17k	56k	93k	396k
<b>Unsecured Total</b>		<b>3,079k</b>	<b>638k</b>	<b>439k</b>	<b>4,685k</b>	<b>8,842k</b>
<b>Grand Total</b>		<b>3,280k</b>	<b>772k</b>	<b>481k</b>	<b>6,696k</b>	<b>11,228k</b>

\*Relates to unallocated income

### 3 General Reserves

The table below reflects the provisional position of General Fund reserves.

	£m	£m
General Fund at 1 April 2015		21.043
Add Budget Roll Forwards	0.106	0.106
	<u>0.106</u>	<u>21.149</u>
Less Current overspend	-0.363	
Planned use of Reserves in MTP	-3.298	
	<u>-3.661</u>	
Estimate of General Fund at 31 March 2016		17.488

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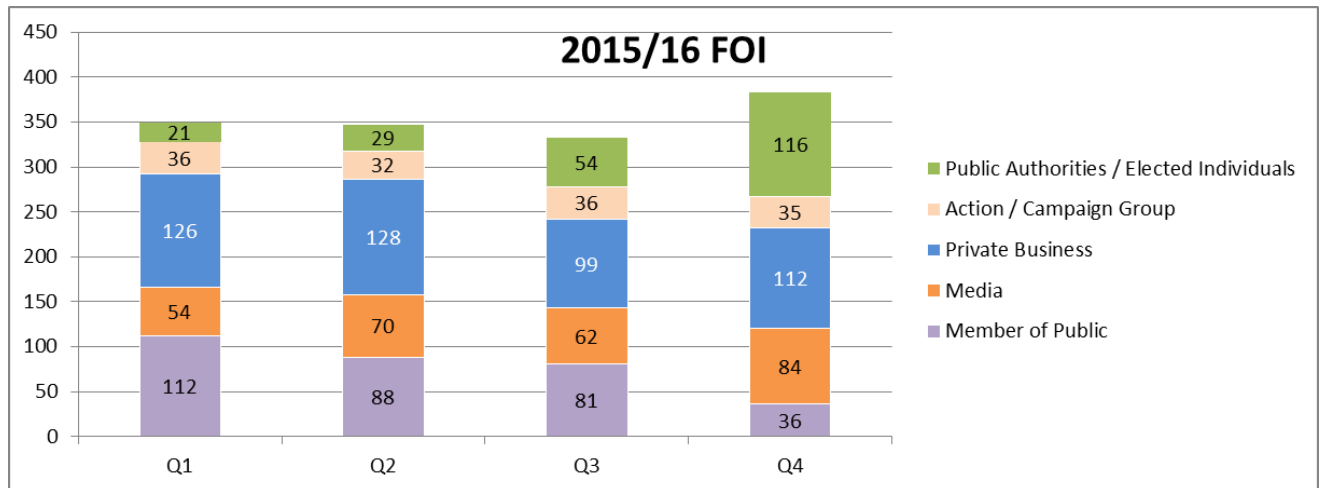


**Appendix 3**

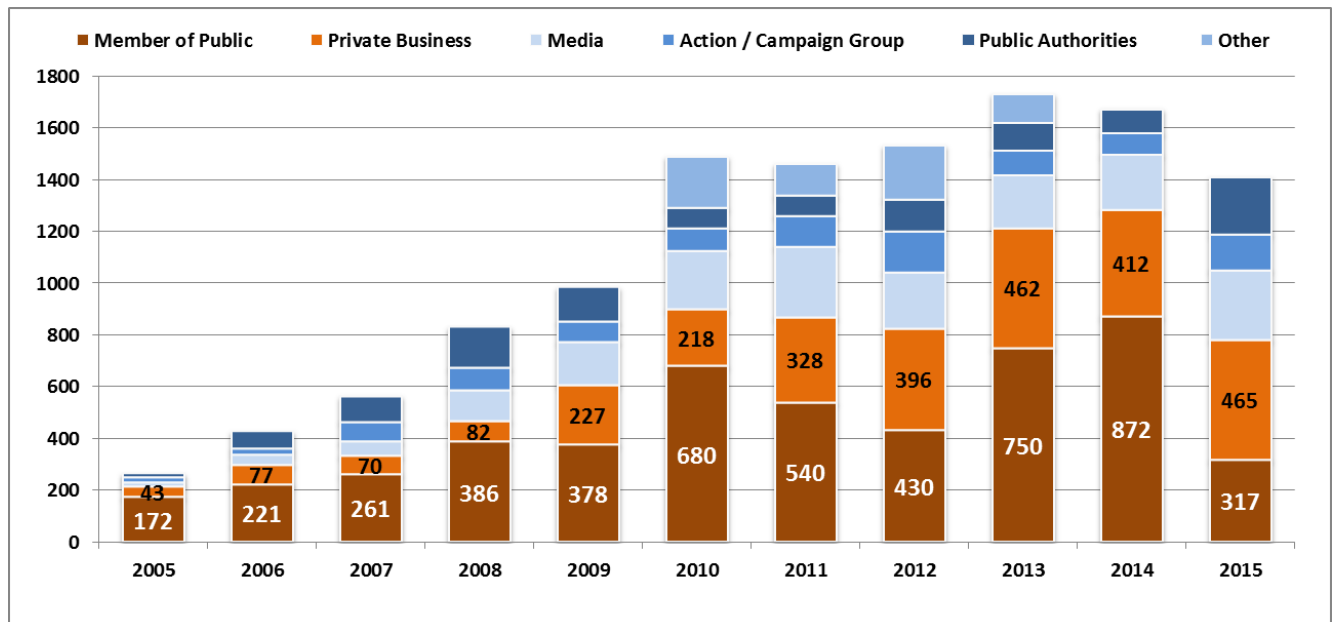
**Service to customer indicators – scorecard quadrant 3**

**FREEDOM OF INFORMATION**

Data for the Q4 shows an increase in the number of freedom of information requests received compared to Q3 (383 in Q4 and 332 in Q3). Private businesses have the highest number of requests consistently throughout the year.



There has been a 16% reduction of FOI from 2014/15 to 2015/16. Although fewer requests have been received from members of the public, there has been a marked increase in requests from Action and Campaign Groups (63% increase) and Public Authorities (136% increase).

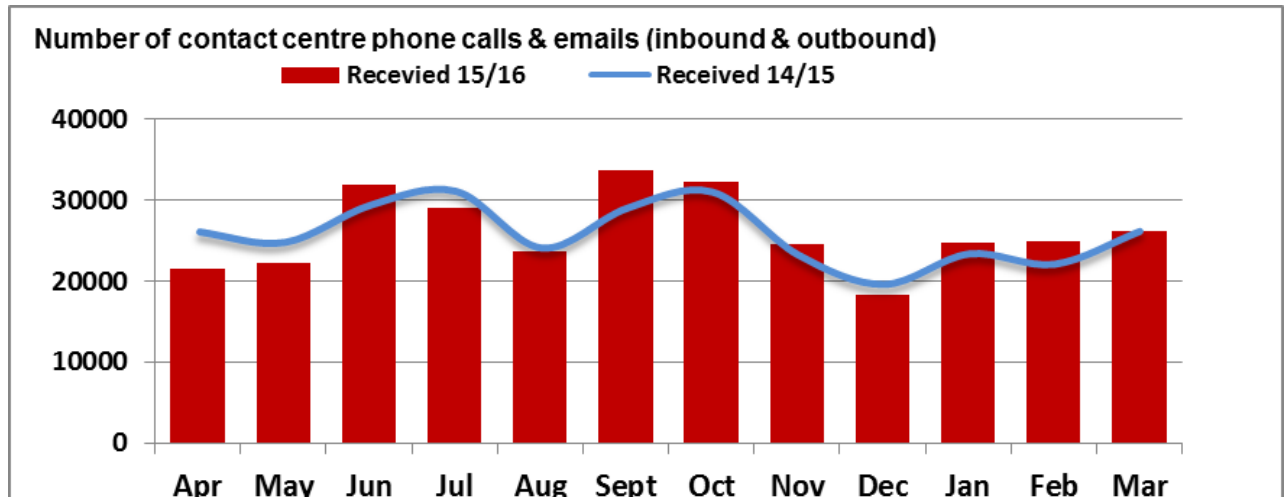


## CUSTOMER SERVICE CENTRE

### Activity

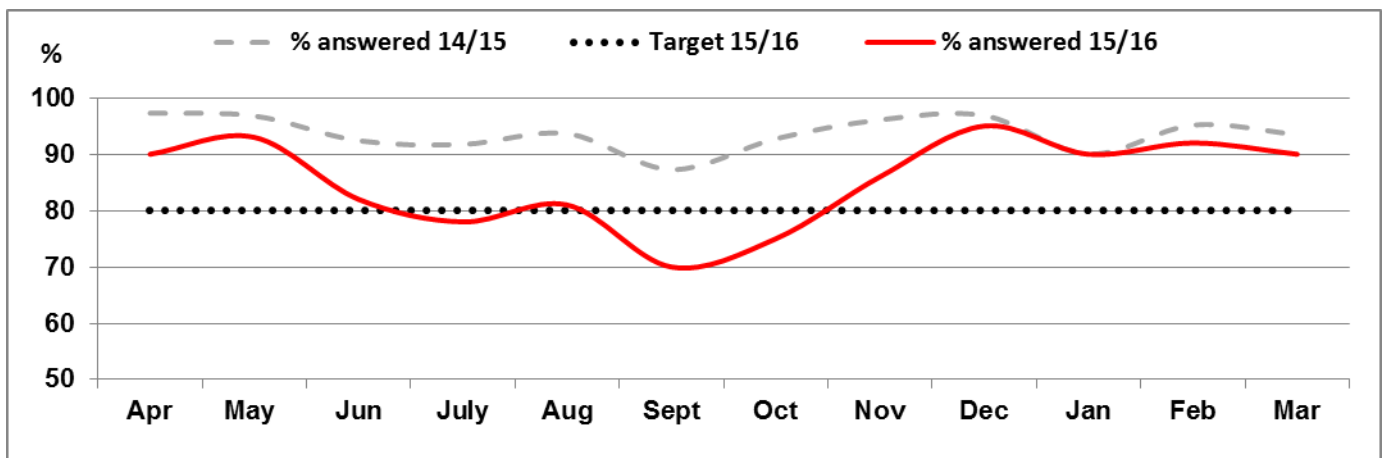
During Quarter 4, the number of Customer Service Centre phone calls and emails increased on December but has remained steady throughout the quarter.

As might be expected with an increase in calls during this period, the percentage of calls being answered has slightly decreased, whilst queueing times have increased.



### Percentage of Incoming Calls Answered<sup>1</sup>

In Q4, there has been a 14% increase in calls offered and answered by the CSC compared to Q3 but there has been a 5% drop in the percentage of calls answered against those offered from December to March 2016. Despite reaching last year's performance for January, fewer calls are being answer when compared to 2014/15.

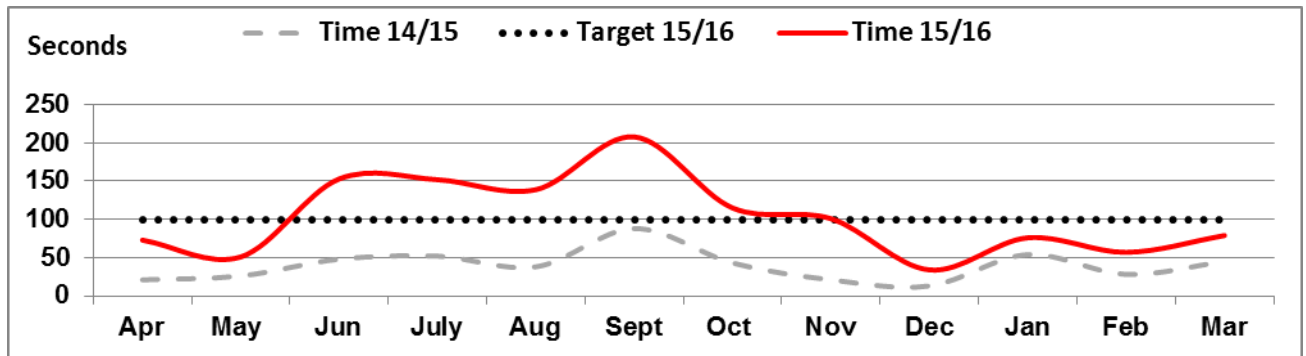


<sup>1</sup> Total number of calls to the Call Centre actually answered by an advisor.

## Time Spent Queuing<sup>2</sup>

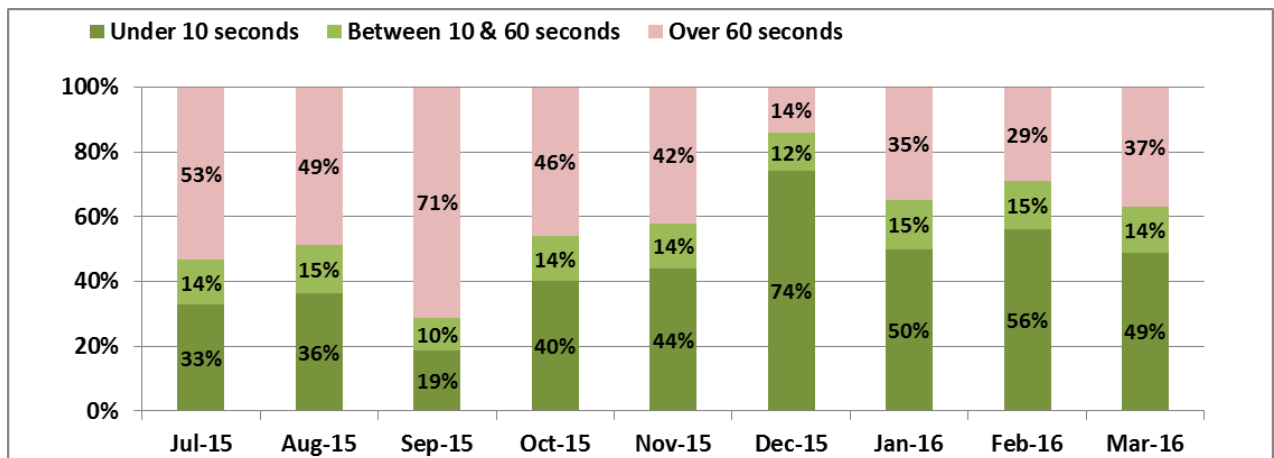
### Average queuing time

Whilst queuing times have fluctuated throughout the year, queuing time does coincide with the percentage of calls answered. The longer you are queuing the more likely you are to hang up before being answered. Queuing times steadily increased during quarter 4 in line with the increase in the number of calls, this followed a similar trend over the same period in 2014/15.



### Speed of answering calls

Speed of answering calls (in under 10 seconds) has decreased and steadied over quarter 4 from 74% in December to 49% in March.



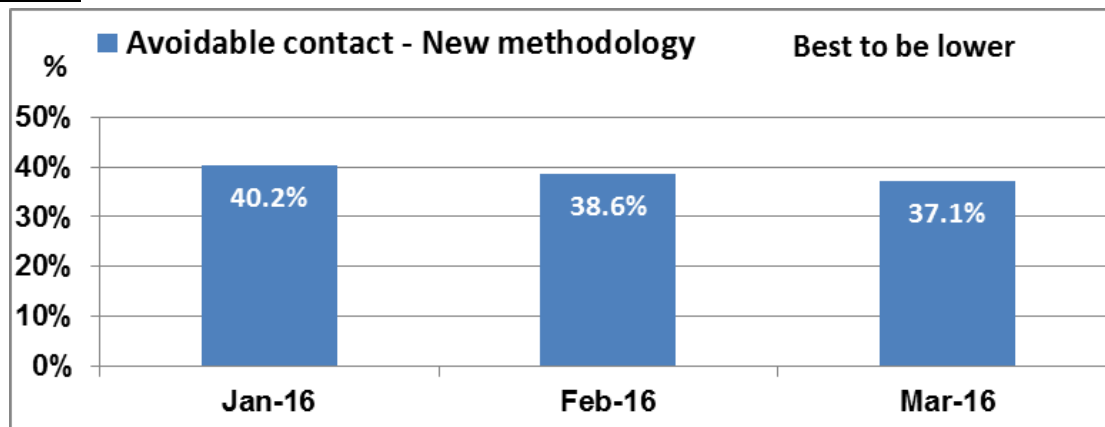
Average queue times over Q3 varied from 57 seconds in February to 1 minute 19 seconds in March. The longest queue time over the period was in January which was over 20 minutes.

<sup>2</sup> The average queuing time of all calls, including those not actually answered.

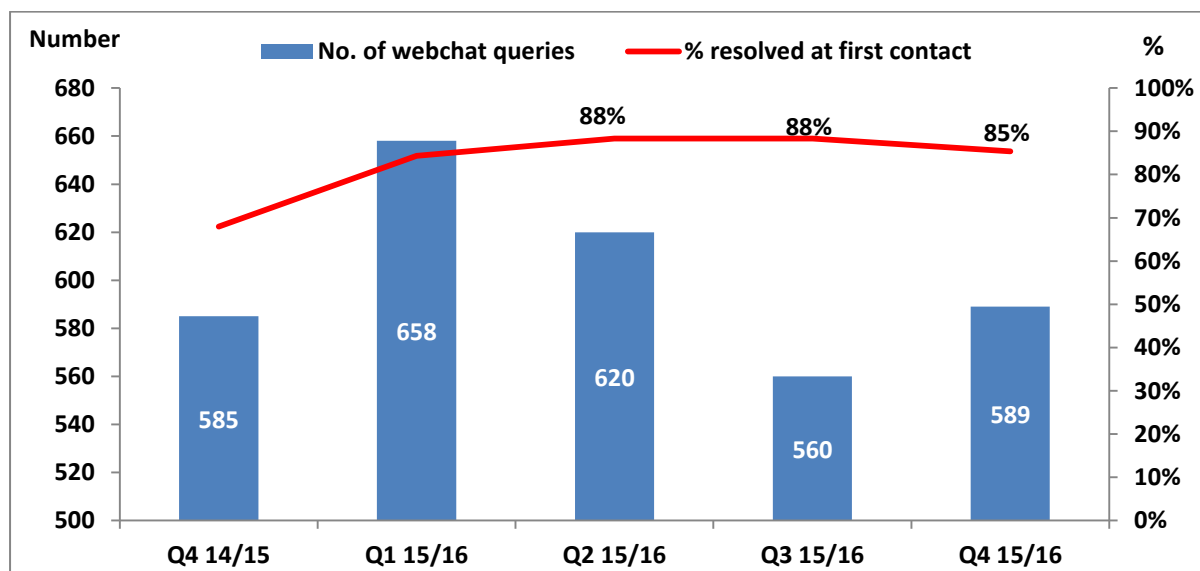
## Avoidable Contact<sup>3</sup>

This data measures the percentage of calls that were avoidable. Lower percentages are better. New methodology has been introduced this quarter to record avoidable contacts so comparable data is unavailable.

## Webchat



Web chat went live on the school admissions internet pages in October 2014. Web chat allows multiple customers to interact with a specialist advisor within real time directly from the website via their computer and saves them having to telephone the Customer Service Centre. Web chat is currently only available on admission and library pages and the fluctuations in volumes follow the admission time line. Q4 15/16 has remained consistent with Q414/15



<sup>3</sup> Avoidable Contact is defined as 1 of the following: Poor Signposting (e.g. couldn't find info on website), Unnecessary Clarification (e.g. querying letter content), Progress Chasing (e.g. no response to previous call).



**Appendix 4**

**Colleagues, self and partner (HR) indicators – scorecard quadrant 4**

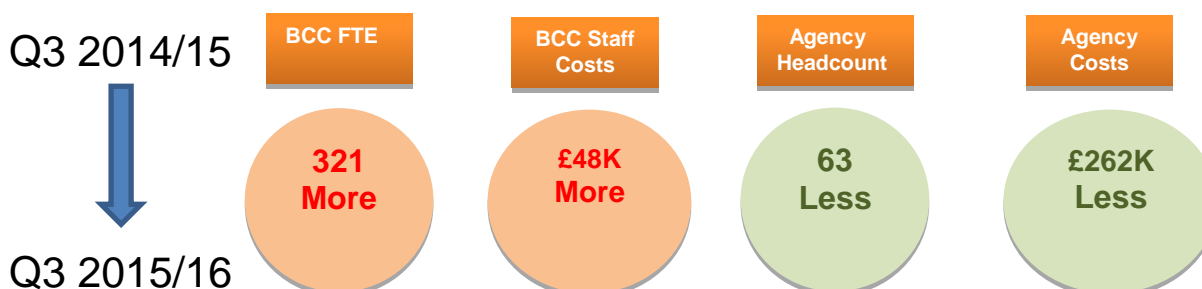
**Breakdown of Staff Numbers and Salary Costs**

The following chart shows a breakdown of numbers and costs since January 2015.

The number of Full Time Equivalent (FTE) BCC staff has stayed around the same level over the past two quarters; however salary costs have continued to decrease.

Agency numbers have fallen for the third consecutive quarter and total agency spend is lower than this time last year (although there has been a slight increase in the last quarter).

Quarter	Number of BCC FTE	Agency, Interim & Specialist Contractor Numbers	BCC Staff Salary Costs '000	Agency, Interim & Specialist Contractor Costs '000	Agency, Interim & Specialist Contractor Headcount v BCC FTE	Agency, Interim & Specialist Contractor Costs v BCC Staff Salary
Q4 2014/15	2,088 ↓	360 ↑	£17,257 ↓	£3,128 ↑	17.2% ↑	18.1% ↑
Q1 2015/16	2,411 ↑	414 ↑	£16,865 ↓	£2,971 ↓	17.1% ↓	17.6% ↓
Q2 2015/16	2,399 ↓	358 ↓	£17,958 ↑	£2,941 ↓	14.9% ↓	16.3% ↓
Q3 2015/16	2,410 ↑	311 ↓	£17,551 ↓	£2,863 ↓	12.9% ↓	16.3% ↔
Q4 2015/16	2,409 ↓	297 ↓	£17,305 ↓	£2,866 ↑	12.3% ↓	16.5% ↑



Source – Q4 At A Glance produced by BCC’s HR Management Information team  
 Number of BCC FTE: Equivalent number of staff if all employees were full-time.  
 Agency, Interim & Specialist Contractor Numbers: This is headcount rather than FTE.  
 BCC Staff Salary Costs: Includes overtime, expenses, one-off payments (redundancy, honorariums, etc.)

**Definitions**

**Agency:** An agency worker will generally hold lower grade posts and will fill in for a role within the organisational structure. They are ideally engaged on a short term basis.

**Interim:** An interim member of staff will generally hold a middle to senior grade post, concerned with the fulfilment of particular professional, functional or senior management positions and are ideally engaged on a short term basis.

**Specialist Contractor:** A specialist contractor is defined as filling a post at a middle to senior grade. They are used to provide expertise that is not available in-house, fulfilling functional or senior positions within the organisational structure and are ideally engaged on a short term basis. While it is generally preferable on cost grounds to use directly employed staff, in some cases it makes more financial sense to use agency, interim or specialist contractor staff.

## **Breakdown of Figures by Business Unit**

Business Units were introduced across the Council from April 2015 as part of the Future Shape programme and therefore there is no data broken down by Business Unit prior to quarter 1 2015/16.

### **Total number of BCC FTE's employed**

		Children's Social Care and Learning				
Business Unit	Communities, Health and Adult Social Care	Learning, Skills & Prevention	Children & Families Service	Transport, Economy, Environment	Business Services Plus	HQ
Q1 2015/16	505	616	416	135	651	87
Q2 2015/16	476	567	426	145	673	91
Q3 2015/16	513	560	423	149	674	91
Q4 2015/16	509	553	429	149	671	89

Source – Q4 At A Glance produced by BCC's HR Management Information team

### **BCC Staff Salary Costs ('000)**

		Children's Social Care and Learning				
Business Unit	Communities, Health and Adult Social Care	Learning, Skills & Prevention	Children & Families Service	Transport, Economy, Environment	Business Services Plus	HQ
Q1 2015/16	£4,018	£2,533	£3,444	£1,211	£4,610	£1,050
Q2 2015/16	£4,274	£2,583	£3,764	£1,312	£4,940	£1,085
Q3 2015/16	£4,106	£2,522	£3,804	£1,401	£4,811	£1,158
Q4 2015/16	£4,020	£2,407	£3,821	£1,346	£4,812	£1,101

Source – Q4 At A Glance produced by BCC's HR Management Information team

### **Number of Agency, Interim & Specialist Contractors**

		Children's Social Care and Learning				
Business Unit	Communities, Health and Adult Social Care	Learning, Skills & Prevention	Children & Families Service	Transport, Economy, Environment	Business Services Plus	HQ
Q1 2015/16	87	10	238	12	62	5
Q2 2015/16	75	7	190	17	65	4
Q3 2015/16	70	3	189	18	61	4
Q4 2015/16	50	6	199	17	51	4

Source – Q4 At A Glance produced by BCC's HR Management Information team

## Cost of Agency, Interim & Specialist Contractors ('000)

Business Unit	Children's Social Care and Learning			Transport, Economy, Environment	Business Services Plus	HQ
	Communities, Health and Adult Social Care	Learning, Skills & Prevention	Children & Families Service			
Q1 2015/16	£824	£29	£1,601	£156	£330	£32
Q2 2015/16	£788	£17	£1,579	£163	£359	£35
Q3 2015/16	£733	£16	£1,481	£214	£369	£49
Q4 2015/16	£601	£48	£1,631	£210	£359	£16

Source – Q4 At A Glance produced by BCC's HR Management Information team

## Health and Safety Statistics

Recorded Accidents (Acc.) and Incidents (Inc.)*												
Business Unit	Communities, Health and Adult Social Care		Children's Social Care and Learning		Transport, Economy, Environment		Business Services Plus		HQ		TOTALS	
	Acc.	Inc.	Acc.	Inc.	Acc.	Inc.	Acc.	Inc.	Acc.	Inc.	Acc.	Inc.
Q1 2015/16	2	1	5	5	0	0	0	0	0	0	7	6
Q2 2015/16	1	1	3	5	0	0	2	0	0	0	6	6
Q3 2015/16	0	1	0	0	0	0	4	0	0	0	4	1
Q4 2015/16	1	0	9	7	0	2	1	2	0	0	11	11

Source – Q4 At A Glance produced by BCC's HR Management Information team

### \* Definitions -

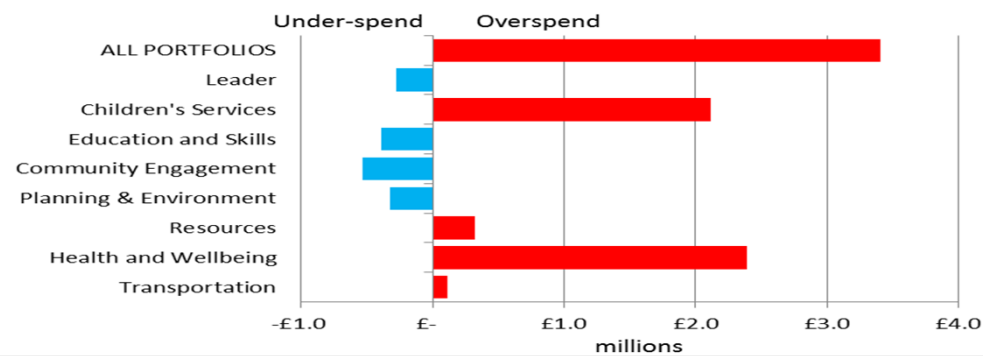
- **An Accident** - injury to a person as a result of an unintended event e.g. slip, trip, fall, contact with an object, exposure to harmful substance etc.
- **An Incident** – covers physical assault (intentional or unintentional), verbal abuse, threats and deliberate property damage. People may be affected physically or psychologically.





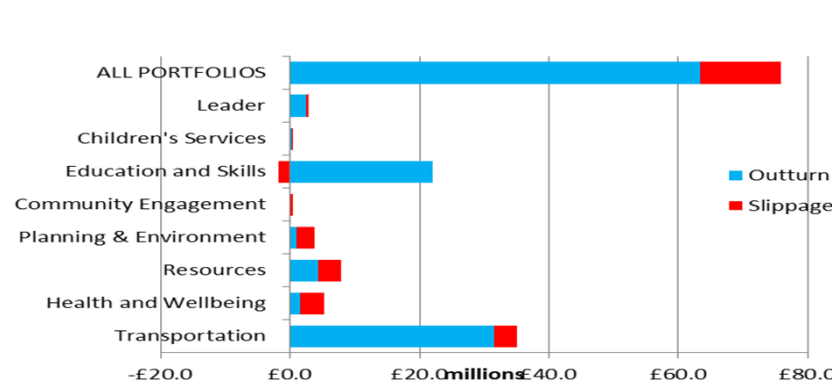
1) MANAGING RESOURCES (FINANCE)

Outturn variance by Portfolio



Revenue

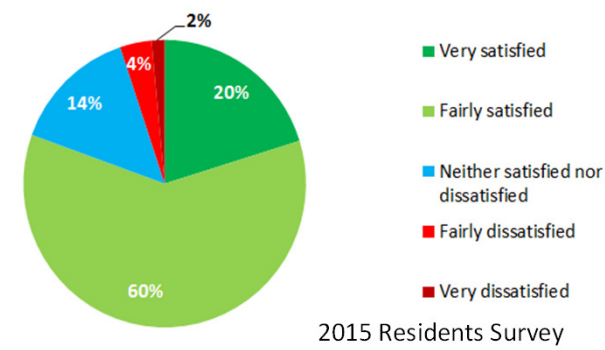
Capital outturn & slippage



Capital

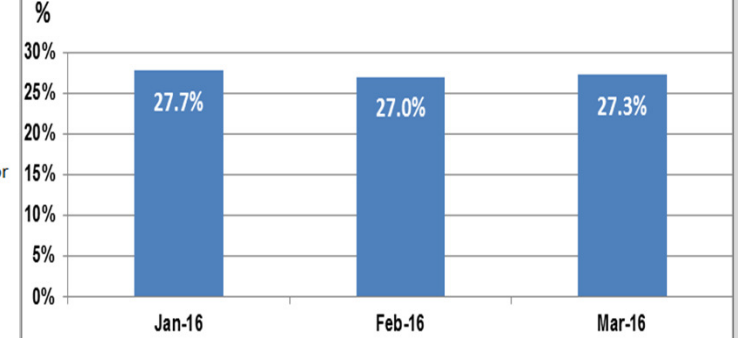
3) SERVICE TO CUSTOMERS

Satisfaction with the way BCC runs things

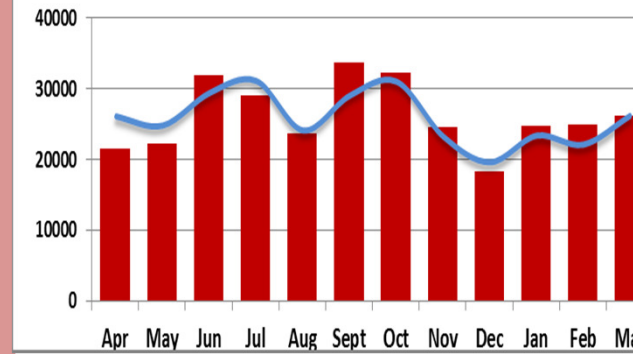


2015 Residents Survey

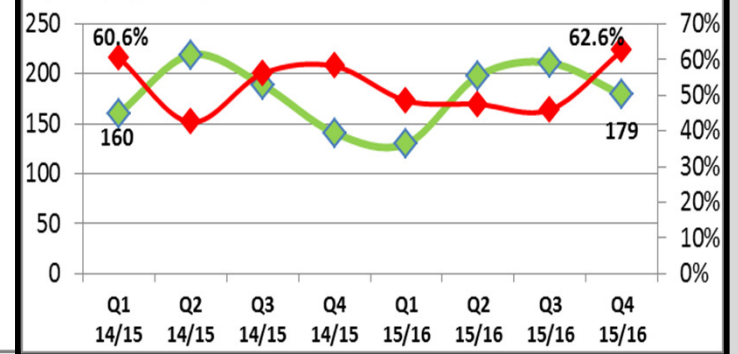
Customer Contact



Number of contact centre phone calls & emails (inbound & outbound)

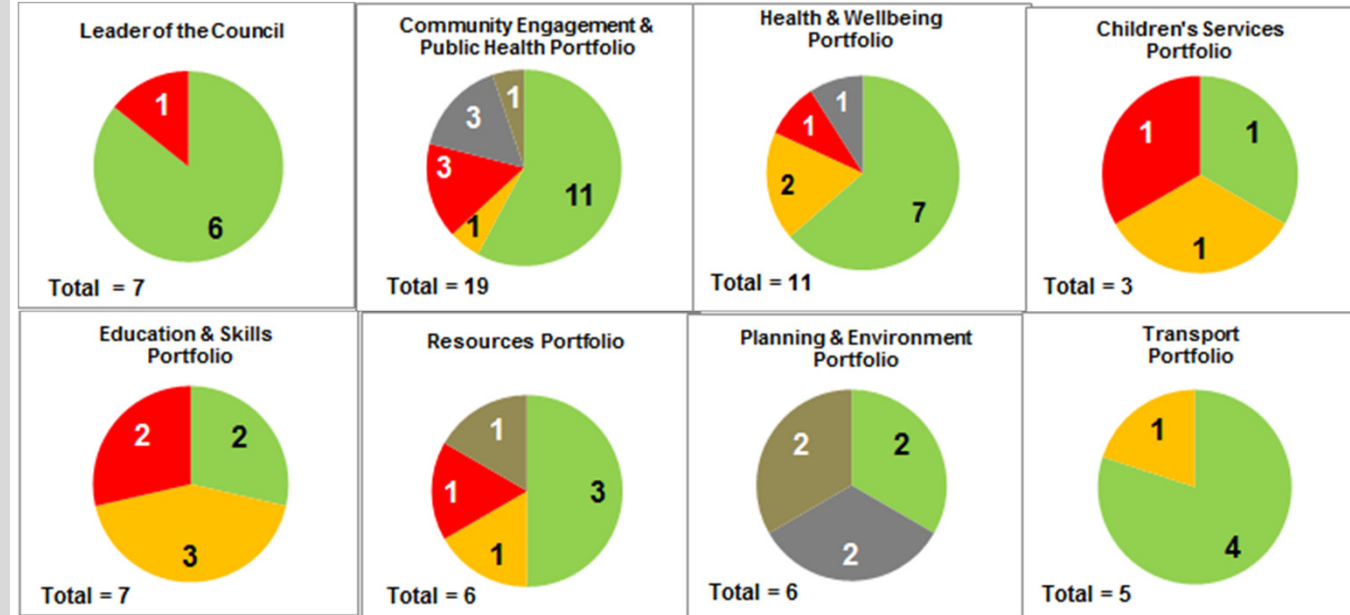


Complaint numbers & % upheld (Stage 1 & 2)



2) BUSINESS IMPROVEMENT (PERFORMANCE)

Pie charts show the latest 2015/16 performance for the non financial performance indicators. See key below. Those indicators used for monitoring only are not included in these figures.

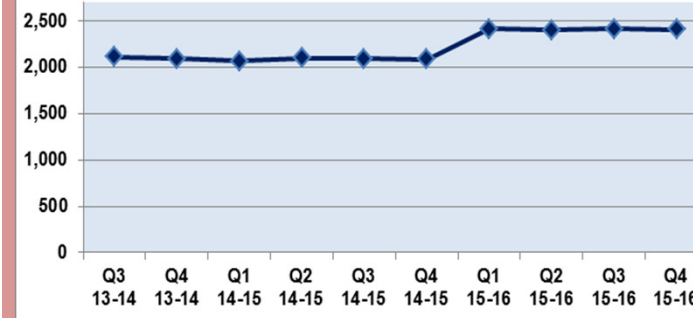


The pie charts above show the number of performance indicators that are:-

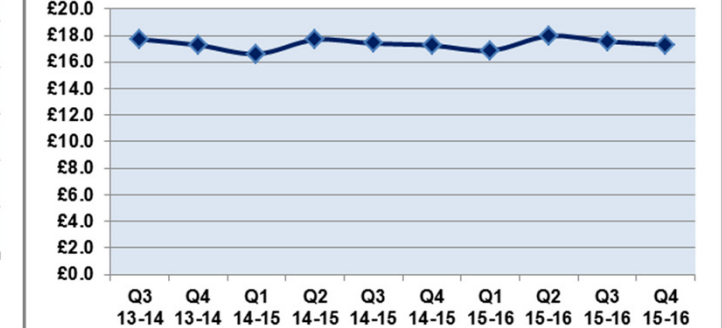
- On or above target (Green)
- Within 5% of target (Yellow)
- Below target (Red)
- Data not available (Grey)
- No target set (Dark Grey)
- Annual - data not due (Light Grey)

4) COLLEAGUES SELF AND PARTNERS (HR)

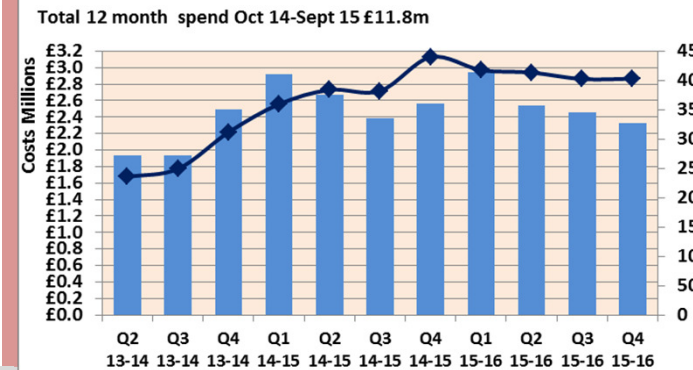
No. of BCC Full Time Equivalent Employees



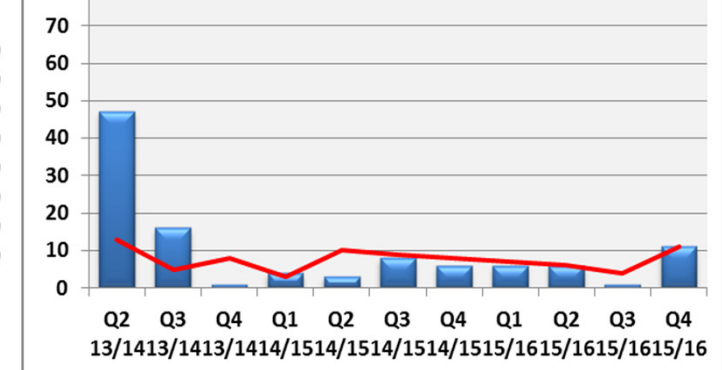
BCC Staff Salary Costs



Number of Agency, Interims & Specialist Contractors



Health & Safety





Date	Topic	Description and purpose	Lead Service Officer	Attendees
<b>Finance, Performance &amp; Resources Select Committee</b>				
28 Jun 2016	Business Services Plus - recruitment agencies	For Members to hear more about the plans around recruitment agencies. This discussion is likely to be carried out in a closed session.	Liz Wheaton, Committee and Governance Adviser	
28 Jun 2016	Children's Services - Budget Savings monitoring	For Committee to receive an update on the budget savings within Children's Services - looking specifically at issues raised during the Budget Scrutiny Inquiry.	Liz Wheaton, Committee and Governance Adviser	Lin Hazell, Cabinet Member for Children's Services David Johnston, Managing Director, Children's Social Care John Huskinson, Finance Director
28 Jun 2016	Committee Work Programme	For the Committee to agree its updated Work Programme 2016-17	Liz Wheaton, Committee and Governance Adviser	
28 Jun 2016	Education & Skills - Budget Savings monitoring	For Committee to receive an update on the budget savings for Education & Skills based on the findings from the Budget Scrutiny Inquiry.	Liz Wheaton, Committee and Governance Adviser	Zahir Mohammed, Cabinet Member for Education & Skills Nick Wilson, Director of Education David Johnston, Strategic Director, Children's Social Care John Huskinson, Finance Director

<b>Date</b>	<b>Topic</b>	<b>Description and purpose</b>	<b>Lead Service Officer</b>	<b>Attendees</b>
28 Jun 2016	Green Park - Progress report	For Members to receive further information on the development plans for Green Park.	Liz Wheaton, Committee and Governance Adviser	John Chilver, Cabinet Member for Resources Nick Henstock, Head of Regeneration and Property projects Joe Nethercoat, Head of Strategic Assets John Huskinson. Finance Director
28 Jun 2016	Q4 Performance and Risk report	For Members to receive the quarter 4 performance and risk report and to ask questions of the Cabinet Member for Resources and Director of Assurance on the Council's performance.	Liz Wheaton, Committee and Governance Adviser	
28 Jun 2016	Rent-in-Advance - recommendation monitoring	For Members to monitor the six month progress on the recommendations made in the Rent-in-Advance Inquiry which went to Cabinet in November 2015.	Liz Wheaton, Committee and Governance Adviser	Martin Phillips, Cabinet Member for Community Engagement Richard Ambrose, Director of Assurance Janice Moore, Assessments and Welfare Benefits Manager Anna Colonnese, Local Emergency Support Co-ordinator
13 Sep 2016	Committee Work Programme	For the Committee to agree its updated Work Programme 2016-17	Liz Wheaton, Committee and Governance Adviser	



Date	Topic	Description and purpose	Lead Service Officer	Attendees
13 Sep 2016	Q1 Performance & Risk report	For Members to receive and discuss the Q1 performance & risk report.	Liz Wheaton, Committee and Governance Adviser	
1 Nov 2016	Committee Work Programme	For the Committee to agree its updated Work Programme 2016-17	Liz Wheaton, Committee and Governance Adviser	

